

Louis Dreyfus Company

Palm oil
assessment

Total score:

44.2%

Latest update: October 2019

Next scheduled: November 2020

About this company:

Founded in 1851, Louis Dreyfus is a leading merchant and processor of agricultural goods specializing in food, agriculture, metals, transportation, and risk management services, operating across the entire value-chain; however, its palm oil activities only include refining and trading.

Bloomberg ticker:

Private

RSPO member?

Yes

Other initiatives:

International Sustainability and Carbon Certification (ISCC)

Activities:

Palm oil refining, trading and distribution

Locations:

Global (100 countries)

Headquarters:


Netherlands

Related companies:

[Kencana Agri Ltd](#) has a refinery that is a joint venture with Louis Dreyfus.

Website:

<http://www.ldcom.com>
[Latest annual report \(2018\)](#) | [Sustainability report \(2018\)](#)

Total:	55.19 / 125	44.2%
		



> Sustainability policy and leadership

6.5 / 10 65%

 3 media reports



1. Sustainable palm oil policy or commitment for all its operations?

This indicator is disabled as the company is only a processor or trader.

2. Sustainable palm oil policy or commitment applies to all suppliers?

✓ 1 / 1 [Source](#)

3. High-level position of responsibility for sustainability?

The company has a Head of Sustainability.

✓ 1 / 1 [Source](#)

4. One or more members within the board of the company have responsibility for sustainability?

The CEO sits on the Environmental Committee as well as the Human Rights Observance Committee.

✓ 1 / 1 [Source](#)

5. Percentage or number of women in senior management team?

The company provides photographs of its senior leadership team, but no clear figure is reported.

P 0.5 / 1 [Source](#)

6. Percentage or number of women board members?

	✘	0 / 1
<p>✔ 1 / 1 Source</p> <p>7. Member of multiple industry schemes or other external initiatives to reduce negative environmental or social outcomes associated with palm oil production? WBCSD, UNGC.</p>	✔	1 / 1 Source
<p>8. Collaboration with stakeholders to reduce negative environmental or social outcomes associated with palm oil production? The company is working with SNV to provide training on sustainable palm production to 1,000 smallholder farmers in South Sumatra.</p>	✔	1 / 1 Source
<p>9. Sustainability report published within last two years?</p>	✔	1 / 1 Source
<p>10. Reports through standardised reporting systems? The company reports through the Global Reporting Initiative (GRI), but has not done so for the last two years.</p>	✘	0 / 1
<p>11. Verification report on compliance with POIG Charter, if a POIG member? This indicator is disabled as the company is not a POIG member.</p>		
<p>12. Climate risks assessment available?</p>	✘	0 / 1



> Landbank, maps and traceability

3.04 / 13 30.3%

⚠ 2 media reports



13. Total land area managed/controlled for oil palm (ha)?
This indicator is disabled as the company is only a processor or trader.

14. Total oil palm planted area (ha)?
This indicator is disabled as the company is only a processor or trader.

15. Plasma/scheme smallholders planted area (ha)?
This indicator is disabled as the company is only a processor or trader.

16. Unplanted (areas designated for future planting) (ha)?
This indicator is disabled as the company is only a processor or trader.

17. Conservation set-aside area, including HCV area (ha)?
This indicator is disabled as the company is only a processor or trader.

18. Area for infrastructure (ha)?

This indicator is disabled as the company is only a processor or trader.

19. Maps of estates/management units?

This indicator is disabled as the company is only a processor or trader.

20. Maps of scheme/plasma smallholders?

This indicator is disabled as the company is only a processor or trader.

21. Names and locations of all third-party supplying plantations?

✘ 0 / 1

22. Number of company-owned mills?

This indicator is disabled as the company does not own mills.

23. Names and coordinates of company-owned mills?

This indicator is disabled as the company does not own mills.

24. Number (or percentage) of company-owned mills that source from company-owned plantations and/or third-party plantations?

This indicator is disabled as the company does not own mills.

25. Total volumes (or percentages) sourced by company-owned mills that come from company-owned plantations and/or third-party plantations?

This indicator is disabled as the company does not own mills.

26. Number of supplier mills?

In 2018, the company released the names of all of its mills, but no coordinates/locations or the number of CPO and PK operations.

P 0.5 / 1 [Source](#)

27. Names and coordinates of all third-party supplying mills?

In 2018, the company released the names of all of its mills, but no coordinates.

P 0.5 / 1 [Source](#)

28. Number (or percentage) of third-party supplier mills that source from their own plantations and/or third-party plantations?

✘ 0 / 1 [Source](#)

29. Total volumes (or percentages) sourced from third-party supplier mills that come from their own plantations and/or third-party plantations?

✘ 0 / 1

30. Total volume (or percentage) sourced for refineries that comes from intermediary traders and/or refiners rather than directly from mills?

✓ 1 / 1 [Source](#)

31. Time-bound commitment to achieve 100% traceability to mill level?

2019 - The company states it aims to achieve 90-100% traceability by 2019.

P 0.5 / 1 [Source](#)

32. Percentage of supply traceable to mill level?

P 0.94 / 2 [Source](#)

94% - The company states it can trace 94% of its global palm oil supply to mill level.

33. Time-bound commitment to achieve 100% traceability to plantation level?

✗ 0 / 1

34. Percentage of fresh fruit bunches (FFB) from own mills traceable to plantation level?

This indicator is disabled as the company does not own mills.

35. Percentage of fresh fruit bunches (FFB) from supplier mills traceable to plantation level?

✗ 0 / 2

The company reports 94% global traceability from its refineries to mill level, but does not report on traceability to plantation level.

36. Publishes traceability data at refinery level?

P 0.5 / 1 [Source](#)

The company reports that all of its refineries are 100% traceable to mill level, but does not report on plantation level traceability for its individual refineries.

37. Publishes traceability data at crusher level?

This indicator is disabled as the company does not own crushing facilities.



> Deforestation and biodiversity

3 / 10 30%

5 media reports

38. Commitment to zero deforestation or zero conversion of natural ecosystems?

This indicator is disabled as it is not applicable to this company.

39. Commitment to zero deforestation or zero conversion of natural ecosystems applies to all suppliers?

✓ 1 / 1 [Source](#)

The company commits to "safeguarding" HCV and HCS areas and also has a "No Deforestation, No Peatland and No Exploitation" policy. The company states clearly that this has been communicated to all suppliers.

40. Criteria for defining deforestation?

P 0.5 / 1 [Source](#)

The company specifies that it will not build on HCV, HCS, or peatland; however, it does not give a specific cut off date for this.

41. Evidence of monitoring deforestation?

P 0.5 / 2 [Source](#)

The company states it undertakes ongoing risk assessments using GFW and other tools but no further details are given.

42. Amount of illegal/non-compliant deforestation recorded in own operations?

This indicator is disabled as the company is only a processor or trader.

43. Amount of illegal/non-compliant deforestation recorded in supplier operations?

✗ 0 / 1

■ **44. Commitment to restoration of non-compliant deforestation/conversion?**

This indicator is disabled as the company is only a processor or trader.

✘ 0 / 1 [Source](#)

■ **45. Commitment to restoration of non-compliant deforestation/conversion applies to all suppliers?**

✓ 1 / 2 [Source](#)

■ **46. Implementing a landscape or jurisdictional level approach?**

Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.

■ **47. Commitment to biodiversity conservation?**

This indicator is disabled as the company is only a processor or trader.

✘ 0 / 1

■ **48. Commitment to biodiversity conservation applies to all suppliers?**

■ **49. Identified species of conservation concern, referencing international or national system of species classification?**

This indicator is disabled as the company is only a processor or trader.

■ **50. Examples of species and/or habitat conservation management?**

This indicator is disabled as the company is only a processor or trader.

■ **51. Commitment to no hunting or only sustainable hunting of species?**

This indicator is disabled as the company is only a processor or trader.

✘ 0 / 1

■ **52. Commitment to no hunting or only sustainable hunting of species applies to all suppliers?**



> **HCV, HCS and impact assessments**

3 / 6 50%

⚠ 1 media report



■ **53. Commitment to conduct High Conservation Value (HCV) assessments?**

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 [Source](#)

■ **54. Commitment to conduct High Conservation Value (HCV) assessments applies to all suppliers?**

■ **55. High Conservation Value (HCV) assessments for planting undertaken prior to January 2015, and associated management and monitoring plans?**

This indicator is disabled as the company is only a processor or trader.

■ **56. High Conservation Value (HCV) assessments for all estates planted since January 2015?**

This indicator is disabled as the company is only a processor or trader.

■ **57. High Conservation Value (HCV) management and monitoring plans for all estates planted since January 2015?**

This indicator is disabled as the company is only a processor or trader.

■ **58. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS)?**

This indicator is disabled as the company is only a processor or trader.

✗ 0 / 1

■ **59. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS) applies to all suppliers?**

■ **60. Satisfactory review of all High Conservation Value (HCV) assessments undertaken since January 2015 by the HCV ALS Quality Panel?**

This indicator is disabled as the company is only a processor or trader.

■ **61. Commitment to the High Carbon Stock (HCS) Approach?**

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 [Source](#)

■ **62. Commitment to the High Carbon Stock (HCS) Approach applies to all suppliers?**

■ **63. High Carbon Stock (HCS) assessments?**

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 [Source](#)

■ **64. Commitment to conduct social and environmental impact assessments (SEIAs)?**

✗ 0 / 1

■ **65. Commitment to conduct social and environmental impact assessments (SEIAs) applies to all suppliers?**

✗ 0 / 1

■ **66. Social and environmental impact assessments (SEIAs) undertaken, and associated management and monitoring plans?**



> **Peat, fire and GHG emissions**

35 / 7 50%

⚠ 2 media reports



■ **67. Commitment to no planting on peat of any depth?**

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 [Source](#)

■ **68. Commitment to no planting on peat of any depth applies to all suppliers?**

69. Implementation of commitment to no planting on peat of any depth?

This indicator is disabled as the company is only a processor or trader.

70. Landbank or planted area on peat?

This indicator is disabled as the company is only a processor or trader.

71. Commitment to best management practices for soils and peat?

This indicator is disabled as the company is only a processor or trader.

P 0.5 / 1 [Source](#)

72. Commitment to best management practices for soils and peat applies to all suppliers?

The company commits its suppliers to follow Best Management Practices for peat, but not for soils.

73. Evidence of best management practices for soils and peat?

This indicator is disabled as the company is only a processor or trader.

74. Commitment to zero burning?

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 [Source](#)

75. Commitment to zero burning applies to all suppliers?

76. Evidence of fire monitoring and management?

This indicator is disabled as the company is only a processor or trader.

77. Details/number of hotspots/fires in company estates?

This indicator is disabled as the company is only a processor or trader.

78. Details/number of hotspots/fires within surrounding landscape/smallholders?

This indicator is disabled as the company is only a processor or trader.

P 0.5 / 1 [Source](#)

79. Time-bound commitment to reduce greenhouse gas (GHG) emissions intensity?

2022 (5%) - The company has a target of a 5% reduction in GHG emissions and energy consumption indexes by 2022.

✗ 0 / 1

80. Methodology used to calculate GHG emissions?

✗ 0 / 1 [Source](#)

81. Progress towards commitment to reduce GHG emissions intensity?

82. Percentage of mills with methane capture (100%)?

This indicator is disabled as the company does not own mills.

P 0.5 / 1 [Source](#)

83. GHG emissions intensity?

39.57 - The company states that the GHG emissions of its operations were 39.57 Kg Co2/MT in 2018. NB this applies to the company's entire operations, including its palm oil operations.

84. GHG emissions from land use change?

This indicator is disabled as the company is only a processor or trader.



> Water, chemical and pest management

0.5 / 10 5%



85. Time-bound commitment to improve water use intensity?

2022 (5%) - The company has a target of 5% reduction in water consumption index (M3/MT) by 2022.

P 0.5 / 1 [Source](#)

86. Progress towards commitment on water use intensity?

✗ 0 / 1

87. Water use intensity?

✗ 0 / 1

88. Time-bound commitment to improve water quality (BOD and COD)?

✗ 0 / 1

89. Progress towards commitment on water quality (BOD and COD)?

✗ 0 / 1

90. Treatment of palm oil mill effluent (POME) and/or palm oil refinery effluent (PORE)?

✗ 0 / 1

91. Commitment to protect natural waterways through buffer zones?

This indicator is disabled as the company is only a processor or trader.

92. Implementation of commitment to protect natural waterways through buffer zones?

This indicator is disabled as the company is only a processor or trader.

93. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers?

This indicator is disabled as the company is only a processor or trader.

94. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers, applies to all suppliers?

✗ 0 / 1

95. Implementation of commitment to reduce chemical usage?

This indicator is disabled as the company is only a processor or trader.

96. Chemical usage per ha or list of chemicals used?

This indicator is disabled as the company is only a processor or trader.

97. Commitment to no use of paraquat?

This indicator is disabled as the company is only a processor or trader.

98. Commitment to no use of paraquat applies to all suppliers?

✘ 0 / 1

99. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides?
This indicator is disabled as the company is only a processor or trader.

100. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides applies to all suppliers?

✘ 0 / 1

101. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention?
This indicator is disabled as the company is only a processor or trader.

102. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention applies to all suppliers?

✘ 0 / 1 [Source](#)

103. Integrated Pest Management (IPM) approach?

This indicator is disabled as the company is only a processor or trader.



> Community, land and labour rights

19 / 42 45.2%

⚠ 1 media report



104. Commitment to human rights?

The company commits to human rights through its membership of the UN Global Compact.

✓ 1 / 1 [Source](#)

105. Commitment to human rights applies to all suppliers?

✘ 0 / 1

106. Progress on human rights commitment?

Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.

✓ 1 / 2 [Source](#)

107. Commitment to respect legal and customary land tenure rights?

The company lists a commitment for both itself and its suppliers to respect the rights of local communities on land on which they hold legal, communal or customary rights, but only in relation to FPIC.

P 0.5 / 1 [Source](#)

108. Commitment to legal and customary land rights applies to all suppliers?

The company lists a commitment for both itself and its suppliers to respect the rights of local communities on land on which they hold legal, communal or customary rights, but only in relation to FPIC.

P 0.5 / 1 [Source](#)

109. Details of process for addressing land conflicts available?

✘ 0 / 1

<p>110. Commitment to respect indigenous and local communities' rights? The company commits to upholding the rights of local communities and/or indigenous people, but does not reference the UN Declaration on the Rights of Indigenous Peoples or ILO Indigenous and Tribal Peoples Convention (no. 169).</p>	P	0.5 / 1 Source
<p>111. Commitment to indigenous and local communities' rights applies to all suppliers? The company states in its Sustainability Policy that the suppliers must abide by its commitment to indigenous people, but does not explicitly mention UN Declaration on the Rights of Indigenous Peoples or ILO Indigenous and Tribal Peoples Convention (no. 169).</p>	P	0.5 / 1 Source
<p>112. Examples of local stakeholder engagement to prevent conflicts? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓	1 / 2 Source
<p>113. Commitment to free, prior and informed consent (FPIC)?</p>	✓	1 / 1 Source
<p>114. Commitment to free, prior and informed consent (FPIC) applies to all suppliers?</p>	✓	1 / 1 Source
<p>115. Details of free, prior and informed consent (FPIC) process available?</p>	✗	0 / 1
<p>116. Commitment to support the inclusion of women across palm oil operations, including addressing barriers faced?</p>	✗	0 / 1 Source
<p>117. Commitment to support the inclusion of women across palm oil operations, including addressing barriers faced, applies to all suppliers?</p>	✗	0 / 1
<p>118. Commitment to mitigate impacts on food security? This indicator is disabled as the company is only a processor or trader.</p>		
<p>119. Commitment to mitigate impacts on food security applies to all suppliers?</p>	✗	0 / 1
<p>120. Progress on commitment to mitigate impacts on food security? The company lists a number of food security projects it has undertaken in its 2018 Sustainability Report.</p>	P	0.75 / 2 Source
<p>121. Commitment to provide essential community services and facilities? This indicator is disabled as the company is only a processor or trader.</p>		
<p>122. Progress on commitment to provide essential community services and facilities? This indicator is disabled as the company is only a processor or trader.</p>		
<p>123. Commitment to respect all workers' rights?</p>	✗	0 / 1
<p>124. Commitment to respect all workers' rights applies to all suppliers?</p>	✗	0 / 1

<p>125. Progress on commitment to respect all workers' rights? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓	1 / 2	Source
<p>126. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles?</p>	✓	1 / 1	Source
<p>127. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles applies to all suppliers? The company's statement on suppliers lists only four ILO conventions.</p>	P	0.5 / 1	Source
<p>128. Commitment to eliminate gender-related discrimination with regards to employment and occupation?</p>	✓	1 / 1	Source
<p>129. Commitment to eliminate gender-related discrimination with regards to employment and occupation applies to all suppliers?</p>	✓	1 / 1	Source
<p>130. Percentage or number of temporary employees? 3,309 (17.94%) - The company reported 3,309 temporary workers across all operations in 2018, which includes palm oil.</p>	✓	1 / 1	Source
<p>131. Percentage or number of women employees? 25% - All workers globally (not just related to palm oil operations), reported in its 2018 Sustainability Report.</p>	✓	1 / 1	Source
<p>132. Commitment to pay at least minimum wage?</p>	✗	0 / 1	
<p>133. Commitment to pay at least minimum wage applies to all suppliers?</p>	✗	0 / 1	
<p>134. Progress on commitment to pay minimum wage?</p>	✗	0 / 2	Source
<p>135. Reporting of salary by gender?</p>	✗	0 / 1	
<p>136. Commitment to address occupational health and safety?</p>	✓	1 / 1	Source
<p>137. Commitment to address occupational health and safety applies to all suppliers?</p>	✗	0 / 1	
<p>138. Reduction of time lost due to work-based injuries? The company reports a Severity Rate of 7.94 in 2018 which shows "the relation between the number of days away from work employees needed due to injury and hours worked. It is expressed per 100 employees for 1 working year". This dropped from 8.60 in 2017.</p>	P	0.75 / 1	Source
<p>139. Time lost due to work-based injuries? 7.94 - This figure is defined as the relation between the number of days away from work needed due to injury, and hours of work. 7.94 is out of 100 employees for 1 working year in 2018.</p>	✓	1 / 1	Source

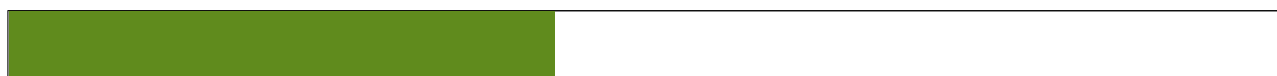
<p>140. Zero fatalities as a result of work-based accidents? No data was provided by the company regarding fatalities in 2018.</p>	<p>✘ 0 / 1</p>
<p>141. Number of fatalities as a result of work-based accidents? 3 - Reports the deaths of one employee, one contractor, and one person not contractually engaged by the company in 2017.</p>	<p>✓ 1 / 1 Source</p>
<p>142. Provision of personal protective equipment and related training? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	<p>✓ 1 / 2 Source</p>



> Certification standards

5 / 7 71.4%

⚠ 1 media report



<p>143. Member of the Roundtable on Sustainable Palm Oil (RSPO)? 2,017 - One of the company's subsidiaries joined the RSPO in 2012 and achieved certification in 2014, but this has since been included under the parent company which became an RSPO member in 2017.</p>	<p>✓ 1 / 1 Source</p>
<p>144. RSPO-certified within three years of joining the RSPO or by November 2010 for companies joining prior to finalisation of the RSPO certification systems in November 2007? One of the company's subsidiaries joined the RSPO in 2012 and achieved certification in 2014, but this has since been included under the parent company which became an RSPO member in 2017.</p>	<p>✓ 1 / 1 Source</p>
<p>145. Submitted most recent RSPO Annual Communication of Progress (ACOP)?</p>	<p>✓ 1 / 1 Source</p>
<p>146. Listed all countries and regions in which operates in most recent RSPO Annual Communication of Progress (ACOP)? This indicator is disabled as the company is only a processor or trader.</p>	
<p>147. Time-bound plan for achieving 100% RSPO certification of estates and mills within five years or achieved 100% RSPO-certification of estates? This indicator is disabled as the company is only a processor or trader.</p>	
<p>148. Percentage of area (ha) RSPO-certified? This indicator is disabled as the company is only a processor or trader.</p>	
<p>149. Percentage of scheme/plasma smallholders (ha) RSPO-certified? This indicator is disabled as the company is only a processor or trader.</p>	
<p>150. Percentage of mills RSPO-certified? This indicator is disabled as the company is only a processor or trader.</p>	
<p>151. Time-bound plan for achieving 100% RSPO certification of scheme/plasma/ associated smallholders</p>	

and outgrowers within five years or target already achieved?

This indicator is disabled as the company is only a processor or trader.

■ 152. Percentage of FFB supply (tonnes) from independent smallholders/ outgrowers/third-party FFB suppliers that is RSPO-certified?

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 [Source](#)

■ 153. Year expected to achieve 100% RSPO certification of all palm product processing facilities?

2014 (100%)

✗ 0 / 1 [Source](#)

■ 154. Percentage of all palm oil and oil palm products handled/traded/ processed (tonnes) that is RSPO-certified?

✗ 0 / 1 [Source](#)

■ 155. Sells or processes/trades RSPO-certified palm oil through Segregated or Identity Preserved supply chains?

■ 156. Indonesia Sustainable Palm Oil (ISPO) certified (100%)?

This indicator is disabled as the company is only a processor or trader.

■ 157. Malaysia Sustainable Palm Oil (MSPO) certified?

This indicator is disabled as the company does not operate in Malaysia.

✓ 1 / 1 [Source](#)

■ 158. Certified under voluntary sustainability certification scheme (e.g. ISCC, SAS, RSB, etc.)?

1 - The company and various subsidiaries have both ISCC and SAS certification.



> **Smallholders and suppliers**

6 25 / 12 52.1%

⚠ 8 media reports



✓ 1 / 1 [Source](#)

■ 159. Commitment to support smallholders?

■ 160. Programme to support scheme/plasma smallholders?

This indicator is disabled as the company is only a processor or trader.

■ 161. Percentage of scheme/plasma smallholders involved in programme?

This indicator is disabled as the company is only a processor or trader.

■ 162. Programme to support independent smallholders/outgrowers?

This indicator is disabled as the company is only a processor or trader.

■ **163. Percentage of independent smallholders/outgrowers involved in programme?**

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 [Source](#)

■ **164. Process used to prioritise, assess and/or engage suppliers on compliance with company's policy and/or legal requirements?**

The company states it conducts field visits, screens all new suppliers, and carries out risk assessments.

P 0.75 / 1 [Source](#)

■ **165. Percentage of suppliers assessed and/or engaged on compliance with company requirements?**

The company states that 35 representatives of mills supplying its refineries participated in workshops around the company's NDPE policy.

P 0.5 / 1 [Source](#)

■ **166. Time-bound plan to engage with all high-risk mills within three years?**

The company states it carries out risk assessments on all suppliers, but it does not detail this process.

P 0.75 / 1 [Source](#)

■ **167. Programme to support high-risk mills to become compliant with sourcing policies?**

The company provides workshops and training on the company's NDPE policy, and engages suppliers through on-site visits. It also has ongoing risk assessments through using GFW.

P 0.75 / 1 [Source](#)

■ **168. Regularly engages with a subset of high-risk mills?**

P 0.5 / 1 [Source](#)

■ **169. Procedures in place to assess all own and third-party supplying palm oil mills for risk level?**

The company states it screens all new suppliers for sustainability risks and conducts ongoing risk assessments using GFW and other tools however no further details are given.

✗ 0 / 1

■ **170. Regularly assesses and categorises the risk level of all own and third-party supplying mills?**

✗ 0 / 1

■ **171. Regularly reports the risk level of all own and third-party supplying mills identified in its supply chain?**

✓ 1 / 1 [Source](#)

■ **172. Suspension or exclusion criteria for suppliers?**

The company has an approved supplier list, and if a supplier is removed from this list due to breach of the company's policy the company will no longer buy or sell to it. Resuming trade is only allowed if suppliers prove they are addressing grievances.

✗ 0 / 1 [Source](#)

■ **173. Time-bound action plans (including Key Performance Indicators) for suppliers to be in compliance with palm oil sourcing commitments?**

✗ 0 / 1

■ **174. Proportion of direct and indirect supply that comes from palm oil plantations which are compliant with palm oil sourcing policies?**



> **Governance and grievances**

15 / 8 56.2%

⚠ 1 media report

<p>■ 175. Commitment to ethical conduct and prohibition of corruption?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 176. Commitment to ethical conduct and prohibition of corruption applies to all suppliers? The company states that the anti-corruption policy applies specifically to suppliers and third parties. However, the code of conduct seems to apply to uniquely to employees.</p>	<p>P 0.5 / 1 Source</p>
<p>■ 177. Progress on commitment to ethical conduct and prohibition of corruption? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	<p>✓ 1 / 2 Source</p>
<p>■ 178. Disclosure of the company's management approach to tax and payments to governments?</p>	<p>✗ 0 / 1</p>
<p>■ 179. Whistleblowing procedure? The company states it has a policy on whistleblowing, but the policy is not publicly available.</p>	<p>P 0.5 / 1 Source</p>
<p>■ 180. Own grievance or complaints system open to all stakeholders?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 181. Details of complaints and grievances disclosed? The company provides a grievance list but does not clearly provide the actions taken and status of each grievance. No dates are provided and no indication of current status.</p>	<p>P 0.5 / 1 Source</p>