

Kuala Lumpur Kepong Bhd

Palm oil
assessment

Total score:

72.7%

Latest update: October 2019

Next scheduled: October 2020

About this company:

Kuala Lumpur Kepong (KLK) was established in 1906 and is a subsidiary of Batu Kawan. KLK also owns rubber and cocoa plantations; are involved in property development, and manufacture palm based oleo-chemicals and other products, such as latex rubber household and industrial products.

Parent company: Batu Kawan Bhd

Landbank (oil palm) 294,138 hectares

Palm cultivation revenue: 43%

Market cap: 5,528,524,411 USD

Thomson Reuters ticker: KLKK.KL

Bloomberg ticker: KLK MK

ISIN: MYL244500004

RSPO member? Yes

Other initiatives:

Indonesian Sustainable Palm Oil (ISPO), Malaysian Sustainable Palm Oil (MSPO), International Sustainability and Carbon Certification (ISCC), Sustainable Palm Oil Manifesto (SPOM)

Activities:

oil palm cultivation, milling, palm kernel crushing, palm oil refining

Locations:

Malaysia (Johor, Kedah, Kelantan, Negeri Sembilan, Pahang, Perak, Sabah, Selangor), Indonesia (Central Kalimantan, East Kalimantan, Riau, North Sumatra, Bangka and Belitung islands), Liberia, Papua New Guinea

Headquarters:

Malaysia

Related companies:

Joint venture with [Astra Agro Lestari Tbk](#). FELDA holds a 4.4% stake in Kuala Lumpur Kepong.

Notes:

There is currently no development at KLK's land in Papua New Guinea. KLK is committed not to commence any new development without prior consent from the respective community and the relevant legal authorities.

Parent website:

<http://www.bkawan.com.my/>

Website:

<http://www.klk.com.my/>
[Latest annual report \(2017\)](#) | [Sustainability report \(2017\)](#)

Total:	144.72 / 199	72.7%
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> Sustainability policy and leadership

9 / 11 81.8%

⚠ 12 media reports

1. Sustainable palm oil policy or commitment for all its operations?

✓ 1 / 1 [Source](#)

2. Sustainable palm oil policy or commitment applies to all suppliers?

✓ 1 / 1 [Source](#)

<p><input type="checkbox"/> 3. High-level position of responsibility for sustainability? Sustainability Working Committee lead by the Group Plantations Director</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 4. One or more members within the board of the company have responsibility for sustainability? Sustainability Steering committee lead by the CEO</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 5. Percentage or number of women in senior management team? The company has one woman as part of its "key" senior management but it is unclear if this covers the whole senior management team</p>	P	0.5 / 1	Source
<p><input type="checkbox"/> 6. Percentage or number of women board members? 12.5%</p>	✓	1 / 1	Source
<p><input checked="" type="checkbox"/> 7. Member of multiple industry schemes or other external initiatives to reduce negative environmental or social outcomes associated with palm oil production? The company is a HCSA member</p>	P	0.5 / 1	Source
<p><input checked="" type="checkbox"/> 8. Collaboration with stakeholders to reduce negative environmental or social outcomes associated with palm oil production? The company holds meetings and engagements with NGOs and government to better understand palm oil related issues. It has also partnered with Wild Asia to support smallholders and help them maintain RSPO certification. Further, the company's subsidiary EPO has conducted many social activities to promote sustainable palm oil operations</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 9. Sustainability report published within last two years? 2018</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 10. Reports through standardised reporting systems? GRI, CDP</p>	✓	1 / 1	Source
<p><input checked="" type="checkbox"/> 11. Verification report on compliance with POIG Charter, if a POIG member? This indicator is disabled as the company is not a POIG member</p>			
<p><input checked="" type="checkbox"/> 12. Climate risks assessment available?</p>	✗	0 / 1	Source



> Landbank, maps and traceability

103 / 28 68.0%

4 media reports



13. Total land area managed/controlled for oil palm (ha)?
294,138

✓ 1 / 1 [Source](#)

14. Total oil palm planted area (ha)?

236,452	✓	1 / 1	Source
15. Plasma/scheme smallholders planted area (ha)? 13,685	✓	1 / 1	Source
16. Unplanted (areas designated for future planting) (ha)? 26,549	✓	1 / 1	Source
17. Conservation set-aside area, including HCV area (ha)? 17,452	✓	1 / 1	Source
18. Area for infrastructure (ha)? 7,312 - The company refers to "building sites, etc." but it is unclear whether it relates solely to its palm oil operations	P	0.5 / 1	Source
19. Maps of estates/management units? Concession boundaries have been made available to the RSPO in 2018 and the company declares these represent 100% of its concession sites	✓	1 / 1	Source
20. Maps of scheme/plasma smallholders?	✗	0 / 1	Source
21. Names and locations of all third-party supplying plantations? The company has published coordinates of supply bases of all the consenting suppliers on its traceability webpage, but it does not cover all suppliers and no estate boundaries are visible	P	0.5 / 1	Source
22. Number of company-owned mills? 24	✓	1 / 1	Source
23. Names and coordinates of company-owned mills? The company has disclosed maps and coordinates of all 24 mills	✓	1 / 1	Source
24. Number (or percentage) of company-owned mills that source from company-owned plantations and/or third-party plantations? 11	✓	1 / 1	Source
25. Total volumes (or percentages) sourced by company-owned mills that come from company-owned plantations and/or third-party plantations?	✓	1 / 1	Source
26. Number of supplier mills? 1,226 - The company states that it has 1,226 third party mills in relation to KLK OLEO traceability	✓	1 / 1	Source
27. Names and coordinates of all third-party supplying mills? Names and coordinates of only some mills are available	P	0.5 / 1	Source

	✘ 0 / 1 Source
<input type="checkbox"/> 28. Number (or percentage) of third-party supplier mills that source from their own plantations and/or third-party plantations?	
	✘ 0 / 1 Source
<input type="checkbox"/> 29. Total volumes (or percentages) sourced from third-party supplier mills that come from their own plantations and/or third-party plantations?	
	✓ 1 / 1 Source
<input type="checkbox"/> 30. Total volume (or percentage) sourced for refineries that comes from intermediary traders and/or refiners rather than directly from mills?	
	✓ 1 / 1 Source
<input type="checkbox"/> 31. Time-bound commitment to achieve 100% traceability to mill level? 100% - The company has achieved 100% traceability to mill level	✓ 1 / 1 Source
	✓ 1 / 2 Source
<input type="checkbox"/> 32. Percentage of supply traceable to mill level? 100%	
	✓ 1 / 1 Source
<input type="checkbox"/> 33. Time-bound commitment to achieve 100% traceability to plantation level? 100	✓ 1 / 1 Source
	P + 0.8 / 1 Source 1 / 1
<input type="checkbox"/> 34. Percentage of fresh fruit bunches (FFB) from own mills traceable to plantation level? 79.5%	
	✘ 0 / 2 Source
<input type="checkbox"/> 35. Percentage of fresh fruit bunches (FFB) from supplier mills traceable to plantation level?	
	P 0.5 / 1 Source
<input type="checkbox"/> 36. Publishes traceability data at refinery level? Traceability to plantation level is reported by the company for only one refinery in Indonesia	
	P 0.5 / 1 Source
<input type="checkbox"/> 37. Publishes traceability data at crusher level? Traceability to plantation level is reported by the company for only one crushing facility in Indonesia	



> Deforestation and biodiversity

10.81 / 18 60.1%

29 media reports



	✓ 1 / 1 Source
<input type="checkbox"/> 38. Commitment to zero deforestation or zero conversion of natural ecosystems?	
	✓ 1 / 1 Source
<input type="checkbox"/> 39. Commitment to zero deforestation or zero conversion of natural ecosystems applies to all suppliers?	
	✓ 1 / 1 Source
<input type="checkbox"/> 40. Criteria for defining deforestation?	

<p>The company commits to protecting HCV and HCS forest based on the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO certified landbank ($\geq 75\%$) and a further commitment to be 100% certified within five years</p>		
<p>41. Evidence of monitoring deforestation?</p>	<p>✘</p>	<p>0 / 2 Source</p>
<p>42. Amount of illegal/non-compliant deforestation recorded in own operations?</p>	<p>✘</p>	<p>0 / 1 Source</p>
<p>43. Amount of illegal/non-compliant deforestation recorded in supplier operations?</p>	<p>✘</p>	<p>0 / 1 Source</p>
<p>44. Commitment to restoration of non-compliant deforestation/conversion? <p>The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO certified landbank ($\geq 75\%$) and a further commitment to be 100% certified within five years</p> </p>	<p>✓</p>	<p>1 / 1 Source</p>
<p>45. Commitment to restoration of non-compliant deforestation/conversion applies to all suppliers?</p>	<p>✘</p>	<p>0 / 1 Source</p>
<p>46. Implementing a landscape or jurisdictional level approach? <p>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p> </p>	<p>✓ +</p>	<p>1 / 1 Source 0.65 / 1</p>
<p>47. Commitment to biodiversity conservation?</p>	<p>✓</p>	<p>1 / 1 Source</p>
<p>48. Commitment to biodiversity conservation applies to all suppliers?</p>	<p>✓</p>	<p>1 / 1 Source</p>
<p>49. Identified species of conservation concern, referencing international or national system of species classification? <p>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p> </p>	<p>✓ +</p>	<p>1 / 1 Source 0.66 / 1</p>
<p>50. Examples of species and/or habitat conservation management? <p>"One employee one tree" drive to encourage tree plantation, eco-friendly techniques for biodiversity protection, habitat conservation and monitoring plans in HCV areas, holistic practices on peatlands protection. Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p> </p>	<p>✓</p>	<p>1 / 1 Source</p>
<p>51. Commitment to no hunting or only sustainable hunting of species? <p>The company only states it has "zero tolerance for the killing of animals or plants that are protected and endangered"</p> </p>	<p>P</p>	<p>0.5 / 1 Source</p>
<p>52. Commitment to no hunting or only sustainable hunting of species applies to all suppliers?</p>	<p>✘</p>	<p>0 / 1 Source</p>



> HCV, HCS and impact assessments

11 / 11 78.6%

⚠ 4 media reports



	✓	1 / 1	Source
<p>■ 53. Commitment to conduct High Conservation Value (HCV) assessments?</p>			
	✓	1 / 1	Source
<p>■ 54. Commitment to conduct High Conservation Value (HCV) assessments applies to all suppliers?</p>			
<p>■ 55. High Conservation Value (HCV) assessments for planting undertaken prior to January 2015, and associated management and monitoring plans? Reports before 2015 are not publicly available</p>	✗	0 / 1	Source
	✓	1 / 1	Source
<p>■ 56. High Conservation Value (HCV) assessments for all estates planted since January 2015? Kuala Gris and Kemasul Estate summary report and management plans publicly available on RSPO NPP</p>			
	✓	1 / 1	Source
<p>■ 57. High Conservation Value (HCV) management and monitoring plans for all estates planted since January 2015? Kuala Gris and Kemasul Estate management and monitoring plans mentioned in summary report that is publicly available on RSPO NPP</p>			
	✓	1 / 1	Source
<p>■ 58. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS)? The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO certified landbank (≥75%) and a further commitment to be 100% certified within five years</p>			
	✗	0 / 1	Source
<p>■ 59. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS) applies to all suppliers?</p>			
	✓	1 / 1	Source
<p>■ 60. Satisfactory review of all High Conservation Value (HCV) assessments undertaken since January 2015 by the HCV ALS Quality Panel? Kuala Gris and Kemasul Estate HCV assessment was satisfactory</p>			
	✓	1 / 1	Source
<p>■ 61. Commitment to the High Carbon Stock (HCS) Approach?</p>			
	✓	1 / 1	Source
<p>■ 62. Commitment to the High Carbon Stock (HCS) Approach applies to all suppliers?</p>			
	✓	1 / 1	Source
<p>■ 63. High Carbon Stock (HCS) assessments?</p>			
	✓	1 / 1	Source
<p>■ 64. Commitment to conduct social and environmental impact assessments (SEIAs)? The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO certified landbank (≥75%) and a further commitment to be 100% certified within five years</p>			
	✗	0 / 1	Source
<p>■ 65. Commitment to conduct social and environmental impact assessments (SEIAs) applies to all suppliers?</p>			

66. Social and environmental impact assessments (SEIAs) undertaken, and associated management and monitoring plans?

One SEIA publicly available

✓ 1 / 1 [Source](#)



> **Peat, fire and GHG emissions**

12.91 / 20 64.6%

⚠ 1 media report



67. Commitment to no planting on peat of any depth?

✓ 1 / 1 [Source](#)

68. Commitment to no planting on peat of any depth applies to all suppliers?

✓ 1 / 1 [Source](#)

69. Implementation of commitment to no planting on peat of any depth?

The company reports that there has been no new development on peatlands

P 0.75 / 1 [Source](#)

70. Landbank or planted area on peat?

✗ 0 / 1 [Source](#)

71. Commitment to best management practices for soils and peat?

✓ 1 / 1 [Source](#)

72. Commitment to best management practices for soils and peat applies to all suppliers?

Commitment for peat found applicable to all sourcing

P 0.5 / 1 [Source](#)

73. Evidence of best management practices for soils and peat?

✓ + 1 / 1 [Source](#)
0.66 / 1

74. Commitment to zero burning?

✓ 1 / 1 [Source](#)

75. Commitment to zero burning applies to all suppliers?

✓ 1 / 1 [Source](#)

76. Evidence of fire monitoring and management?

The company reports its fire management and monitoring activities

P 0.75 / 2 [Source](#)

77. Details/number of hotspots/fires in company estates?

✗ 0 / 1 [Source](#)

78. Details/number of hotspots/fires within surrounding landscape/smallholders?

✗ 0 / 1 [Source](#)

79. Time-bound commitment to reduce greenhouse gas (GHG) emissions intensity?

✓ 1 / 1 [Source](#)

2019 - The company strives to achieve 65% GHG savings compared to fossil fuel emissions by 2019			
<p>80. Methodology used to calculate GHG emissions? RSPO PalmGHG Calculator</p>	✓	1 / 1	Source
<p>81. Progress towards commitment to reduce GHG emissions intensity? The company has reported reduction in GHG emissions over last two years</p>	P	0.75 / 1	Source
<p>82. Percentage of mills with methane capture (100%)? 6 (25%) - Only six mills have biogas capture</p>	P	0.5 / 1	Source
<p>83. GHG emissions intensity? 3.59</p>	✓	1 / 1	Source
<p>84. GHG emissions from land use change?</p>	✗	0 / 1	Source



> Water, chemical and pest management			
17 23 / 22 78 3%			
<p>⚠ 11 media reports</p> <div style="border: 1px solid black; height: 20px; width: 100%; background: linear-gradient(to right, #006633 30%, #99cc33 30%);"></div>			
<p>85. Time-bound commitment to improve water use intensity?</p>	✗	0 / 1	Source
<p>86. Progress towards commitment on water use intensity? The company reports reduction in water use intensity</p>	P	0.75 / 1	Source
<p>87. Water use intensity? 2.3 - Water use intensity figures for only KLK OLEO subsidiary available</p>	P	0.5 / 1	Source
<p>88. Time-bound commitment to improve water quality (BOD and COD)?</p>	✓	1 / 1	Source
<p>89. Progress towards commitment on water quality (BOD and COD)?</p>	✗	0 / 1	Source
<p>90. Treatment of palm oil mill effluent (POME) and/or palm oil refinery effluent (PORE)? The company reports that it treats POME and also work towards its reduction, but does not mention PORE</p>	P	0.5 / 1	Source
<p>91. Commitment to protect natural waterways through buffer zones?</p>	✓	1 / 1	Source
<p>92. Implementation of commitment to protect natural waterways through buffer zones?</p>	✓ +	1 / 1 0.66 / 1	Source

Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume			
93. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers?	✓	1 / 1	Source
94. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers, applies to all suppliers? Commitment only for prohibiting pesticides found applicable to suppliers	P	0.5 / 1	Source
95. Implementation of commitment to reduce chemical usage? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume	✓ +	1 / 1 0.66 / 1	Source
96. Chemical usage per ha or list of chemicals used? The fertiliser consumption for both Malaysia and Indonesia is 1.21 mt/ha. The herbicide consumption for both Malaysia and Indonesia is 2.94 liters/ha. Data as of 2018	✓	1 / 1	Source
97. Commitment to no use of paraquat?	✓	1 / 1	Source
98. Commitment to no use of paraquat applies to all suppliers?	✓	1 / 1	Source
99. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides?	✓	1 / 1	Source
100. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides applies to all suppliers?	✓	1 / 1	Source
101. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention?	✓	1 / 1	Source
102. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention applies to all suppliers?	✓	1 / 1	Source
103. Integrated Pest Management (IPM) approach? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume	✓ +	1 / 1 0.66 / 1	Source



> Community, land and labour rights

36 / 46 78.2%

⚠ 20 media reports



104. Commitment to human rights?

✓ 1 / 1 Source

<p>■ 105. Commitment to human rights applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 106. Progress on human rights commitment? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>	<p>✓ 1 / 1 Source + 0.65 / 1</p>
<p>■ 107. Commitment to respect legal and customary land tenure rights?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 108. Commitment to legal and customary land rights applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 109. Details of process for addressing land conflicts available? Limited details of process to address land conflicts found for Equatorial Palm Oil, a subsidiary of the company. The RSPO Principles and Criteria 2018 contain requirements for addressing land conflicts. Full points have therefore been awarded on the basis of the company's RSPO certified landbank (≥75%) and a further commitment to be 100% certified within five years</p>	<p>✓ 1 / 1 Source</p>
<p>■ 110. Commitment to respect indigenous and local communities' rights?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 111. Commitment to indigenous and local communities' rights applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 112. Examples of local stakeholder engagement to prevent conflicts? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>	<p>✓ 1 / 1 Source + 0.65 / 1</p>
<p>■ 113. Commitment to free, prior and informed consent (FPIC)?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 114. Commitment to free, prior and informed consent (FPIC) applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 115. Details of free, prior and informed consent (FPIC) process available?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 116. Commitment to support the inclusion of women across palm oil operations, including addressing barriers faced? The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO certified landbank (≥75%) and a further commitment to be 100% certified within five years</p>	<p>✓ 1 / 1 Source</p>
<p>■ 117. Commitment to support the inclusion of women across palm oil operations, including addressing barriers faced, applies to all suppliers?</p>	<p>✗ 0 / 1 Source</p>
<p>■ 118. Commitment to mitigate impacts on food security? The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO certified landbank (≥75%) and a further commitment to be 100% certified within five years</p>	<p>✓ 1 / 1 Source</p>

<p>■ 119. Commitment to mitigate impacts on food security applies to all suppliers?</p>	<p>✘ 0 / 1 Source</p>
<p>■ 120. Progress on commitment to mitigate impacts on food security? The company's subsidiary, Equatorial Palm Oil, reports a case study on vegetable farming for local communities</p>	<p>P 0.5 / 2 Source</p>
<p>■ 121. Commitment to provide essential community services and facilities?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 122. Progress on commitment to provide essential community services and facilities? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>	<p>✓ 1 / 1 Source + 0.66 / 1</p>
<p>■ 123. Commitment to respect all workers' rights?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 124. Commitment to respect all workers' rights applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 125. Progress on commitment to respect all workers' rights? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>	<p>✓ 1 / 1 Source + 0.65 / 1</p>
<p>■ 126. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles? The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO certified landbank (≥75%) and a further commitment to be 100% certified within five years</p>	<p>✓ 1 / 1 Source</p>
<p>■ 127. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 128. Commitment to eliminate gender-related discrimination with regards to employment and occupation?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 129. Commitment to eliminate gender-related discrimination with regards to employment and occupation applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 130. Percentage or number of temporary employees?</p>	<p>✘ 0 / 1 Source</p>
<p>■ 131. Percentage or number of women employees? 8,098</p>	<p>✓ 1 / 1 Source</p>
<p>■ 132. Commitment to pay at least minimum wage?</p>	<p>✓ 1 / 1 Source</p>
<p>■ 133. Commitment to pay at least minimum wage applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>

	✓ +	1 / 1 0.65 / 1	Source
<p>134. Progress on commitment to pay minimum wage? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>			
<p>135. Reporting of salary by gender?</p>	✗	0 / 1	Source
<p>136. Commitment to address occupational health and safety?</p>	✓	1 / 1	Source
<p>137. Commitment to address occupational health and safety applies to all suppliers?</p>	✓	1 / 1	Source
<p>138. Reduction of time lost due to work-based injuries?</p>	✗	0 / 1	Source
<p>139. Time lost due to work-based injuries?</p>	✓	1 / 1	Source
<p>140. Zero fatalities as a result of work-based accidents?</p>	✗	0 / 1	Source
<p>141. Number of fatalities as a result of work-based accidents? 2</p>	✓	1 / 1	Source
<p>142. Provision of personal protective equipment and related training? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>	✓ +	1 / 1 0.65 / 1	Source



> Certification standards

12.66 / 16 79.1%

⚠ 1 media report




<p>143. Member of the Roundtable on Sustainable Palm Oil (RSPO)? 2,004</p>	✓	1 / 1	Source
<p>144. RSPO-certified within three years of joining the RSPO or by November 2010 for companies joining prior to finalisation of the RSPO certification systems in November 2007? 2009</p>	✓	1 / 1	Source
<p>145. Submitted most recent RSPO Annual Communication of Progress (ACOP)?</p>	✓	1 / 1	Source
<p>146. Listed all countries and regions in which operates in most recent RSPO Annual Communication of Progress (ACOP)? KLK states all the countries and regions in which the company operates: Indonesia (Kalimantan Tengah; Kalimantan Timur;</p>	✓	1 / 1	Source

Kepulauan Bangka Belitung; Riau; Sumatera Utara), Malaysia (Johor; Kedah; Kelantan; Negeri Sembilan; Pahang; Perak; Sabah; Selangor), Liberia

147. Time-bound plan for achieving 100% RSPO certification of estates and mills within five years or achieved 100% RSPO-certification of estates? 2023	✓	1 / 1	Source
148. Percentage of area (ha) RSPO-certified? 83.3%	P	0.83 / 1	Source
149. Percentage of scheme/plasma smallholders (ha) RSPO-certified? 0 (0%)	✗	0 / 1	Source
150. Percentage of mills RSPO-certified? 22 (91.7%)	P	0.92 / 1	Source
151. Time-bound plan for achieving 100% RSPO certification of scheme/plasma/ associated smallholders and outgrowers within five years or target already achieved? 2025 - Target is over five years away	P	0.5 / 1	Source
152. Percentage of FFB supply (tonnes) from independent smallholders/ outgrowers/third-party FFB suppliers that is RSPO-certified? 6,423 (1.3%) - 1,223 Tonnes from independent smallholders and 5,220 Tonnes from outgrowers	P	0.013 / 1	Source
153. Year expected to achieve 100% RSPO certification of all palm product processing facilities? 2022	✓	1 / 1	Source
154. Percentage of all palm oil and oil palm products handled/traded/ processed (tonnes) that is RSPO-certified? 90.2%	P	0.9 / 1	Source
155. Sells or processes/trades RSPO-certified palm oil through Segregated or Identity Preserved supply chains? Mass Balance, Segregated, Identity Preserved	✓	1 / 1	Source
156. Indonesia Sustainable Palm Oil (ISPO) certified (100%)? 12 mills ISPO certified	P	0.5 / 1	Source
157. Malaysia Sustainable Palm Oil (MSPO) certified?	✓	1 / 1	Source
158. Certified under voluntary sustainability certification scheme (e.g. ISCC, SAS, RSB, etc.)? ISCC	✓	1 / 1	Source



 10 media reports

		
159. Commitment to support smallholders?	✓	1 / 1 Source
160. Programme to support scheme/plasma smallholders? Kredit Koperasi Primer Scheme (KKPA Scheme), Indonesian Plasma Scheme. Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume	✓	1 / 1 Source
161. Percentage of scheme/plasma smallholders involved in programme?	✗	0 / 1 Source
162. Programme to support independent smallholders/outgrowers? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume	✓	1 / 1 Source
163. Percentage of independent smallholders/outgrowers involved in programme? The company states that 58 Smallholders and Small Growers under this project were successfully certified under RSPO Certification in April 2017	P	0.5 / 1 Source
164. Process used to prioritise, assess and/or engage suppliers on compliance with company's policy and/or legal requirements? The company aims to hold regular engagement sessions with its suppliers in order to achieve compliance with its Supplier Code of Conduct; understand suppliers' concerns on the same and work towards resolving them	✓	1 / 1 Source
165. Percentage of suppliers assessed and/or engaged on compliance with company requirements? 4 - The company reports that field assessments were undertaken for three external suppliers and one dealer	P	0.75 / 1 Source
166. Time-bound plan to engage with all high-risk mills within three years?	✗	0 / 1 Source
167. Programme to support high-risk mills to become compliant with sourcing policies? The company only states that it will hold regular engagement sessions with its suppliers in order to achieve compliance with its Code of Conduct. No further details on the types of support could be found	P	0.5 / 1 Source
168. Regularly engages with a subset of high-risk mills? The company only states that regular audit checks will be done and that it will perform on-site audits for selected high-risk suppliers, but does not state that all high-risk mills will be visited	P	0.5 / 1 Source
169. Procedures in place to assess all own and third-party supplying palm oil mills for risk level? The company has implemented a risk-based sustainability sourcing framework, however only limited details of the procedure to assess mills is available	P	0.5 / 1 Source
170. Regularly assesses and categorises the risk level of all own and third-party supplying mills? The company states it initiated NDPE compliance verification of external suppliers however it is not clear that the mills are reassessed on an annual basis for risk	P	0.5 / 1 Source

<p>171. Regularly reports the risk level of all own and third-party supplying mills identified in its supply chain?</p>	✗	0 / 1	Source
<p>172. Suspension or exclusion criteria for suppliers?</p>	✓	1 / 1	Source
<p>173. Time-bound action plans (including Key Performance Indicators) for suppliers to be in compliance with palm oil sourcing commitments? The company states that it expects "all our existing suppliers to be fully compliant with the provisions of this Code by 31st December, 2020" but does not provide detail on KPIs/milestones</p>	P	0.5 / 1	Source
<p>174. Proportion of direct and indirect supply that comes from palm oil plantations which are compliant with palm oil sourcing policies?</p>	✗	0 / 1	Source



> Governance and grievances

6.65 / 8 83.1%

⚠ 3 media reports



<p>175. Commitment to ethical conduct and prohibition of corruption?</p>	✓	1 / 1	Source
<p>176. Commitment to ethical conduct and prohibition of corruption applies to all suppliers?</p>	✓	1 / 1	Source
<p>177. Progress on commitment to ethical conduct and prohibition of corruption? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>	✓ +	1 / 1 0.65 / 1	Source
<p>178. Disclosure of the company's management approach to tax and payments to governments?</p>	✗	0 / 1	Source
<p>179. Whistleblowing procedure?</p>	✓	1 / 1	Source
<p>180. Own grievance or complaints system open to all stakeholders?</p>	✓	1 / 1	Source
<p>181. Details of complaints and grievances disclosed?</p>	✓	1 / 1	Source