

# Goodhope Asia Holdings Ltd

Palm oil  
assessment

Total score:

64.9%

Latest update: October 2019

Next scheduled: October 2020

|                     |   |
|---------------------|---|
| Parent company:     | Carson Cumberbatch  |
| Landbank (oil palm) | 141,309 hectares  |
| Bloomberg ticker:   | Private   |
| RSPO member?        | Yes   |
| Other initiatives:  | Indonesian Sustainable Palm Oil (ISPO)  |
| Activities:         | oil palm cultivation, milling, palm kernel crushing, palm oil refining  |
| Locations:          | Indonesia (Central Kalimantan, East Kalimantan, West Kalimantan, South Kalimantan and West Papua); Malaysia (Perak and Selangor)            |
| Headquarters:       | Singapore   |
| Parent website:     | <a href="http://www.carsoncumberbatch.com/">http://www.carsoncumberbatch.com/</a>   |
| Website:            | <a href="http://www.goodhopeholdings.com/Sustainability%20report%20(2018)">http://www.goodhopeholdings.com/Sustainability report (2018)</a> |

|        |             |       |
|--------|-------------|-------|
| Total: | 129.1 / 199 | 64.9% |
|--------|-------------|-------|

## > Sustainability policy and leadership

6 / 11 54.5%

⚠ 2 media reports



1. Sustainable palm oil policy or commitment for all its operations?

✓ 1 / 1 Source

2. Sustainable palm oil policy or commitment applies to all suppliers?

✓ 1 / 1 Source

The company states "The provisions of this policy apply immediately to all operations of Goodhope globally including all of our mills, refineries and plantations as well as our subsidiaries, associates and third party suppliers, with whom we work with."

3. High-level position of responsibility for sustainability?

✓ 1 / 1 Source

The company refers to a Director of Sustainability

4. One or more members within the board of the company have responsibility for sustainability?

✗ 0 / 1 Source

5. Percentage or number of women in senior management team?

P 0.5 / 1 Source

1 (9.09%) - One of the 11 members of senior management is a woman

6. Percentage or number of women board members?

|   |   |         |                        |
|---|---|---------|------------------------|
|   | P | 0.5 / 1 | <a href="#">Source</a> |
| 0 (0%) - None of the Board's six members are women, according to the biographies provided by the company on its website   |   |         |                        |
|   | X | 0 / 1   | <a href="#">Source</a> |
| <b>7. Member of multiple industry schemes or other external initiatives to reduce negative environmental or social outcomes associated with palm oil production?</b>  |   |         |                        |
|   | ✓ | 1 / 1   | <a href="#">Source</a> |
| <b>8. Collaboration with stakeholders to reduce negative environmental or social outcomes associated with palm oil production?</b><br>The company reports working with Aidenvironment, local communities and the provincial government on a landscape project, and with conservation group Yayasan Swaraowato on community-based HCV management |   |         |                        |
|   | ✓ | 1 / 1   | <a href="#">Source</a> |
| <b>9. Sustainability report published within last two years?</b><br>The company publishes a monthly progress report on its sustainability   |   |         |                        |
|   | X | 0 / 1   | <a href="#">Source</a> |
| <b>10. Reports through standardised reporting systems?</b>  |   |         |                        |
| <b>11. Verification report on compliance with POIG Charter, if a POIG member?</b><br>This indicator is disabled as the company is not a POIG member   |   |         |                        |
|   | X | 0 / 1   | <a href="#">Source</a> |
| <b>12. Climate risks assessment available?</b>  |   |         |                        |



### > Landbank, maps and traceability

17.55 / 28 62.7%

⚠ 1 media report



|   |   |       |                        |
|---|---|-------|------------------------|
|   | ✓ | 1 / 1 | <a href="#">Source</a> |
| <b>13. Total land area managed/controlled for oil palm (ha)?</b><br>141,309   |   |       |                        |
|   | ✓ | 1 / 1 | <a href="#">Source</a> |
| <b>14. Total oil palm planted area (ha)?</b><br>68,627  |   |       |                        |
|   | ✓ | 1 / 1 | <a href="#">Source</a> |
| <b>15. Plasma/scheme smallholders planted area (ha)?</b><br>6,825 - This figure is the sum of the company's reported certified and uncertified areas for scheme/plasma smallholders |   |       |                        |
|   | ✓ | 1 / 1 | <a href="#">Source</a> |
| <b>16. Unplanted (areas designated for future planting) (ha)?</b><br>40,022   |   |       |                        |
|   | ✓ | 1 / 1 | <a href="#">Source</a> |
| <b>17. Conservation set-aside area, including HCV area (ha)?</b><br>25,835 - HCV area   |   |       |                        |

|  |   |         |                        |
|--|---|---------|------------------------|
| <p><input type="checkbox"/> <b>18. Area for infrastructure (ha)?</b><br/>5,377</p>   | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>19. Maps of estates/management units?</b><br/>The company declare that the shapefile uploaded to its 2018 ACOP represents 100% of its estates</p>   | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>20. Maps of scheme/plasma smallholders?</b><br/>The boundaries of plasma estates for PT NB and PT SAP are available in the company's HCS report, but maps of other plasma smallholders are not available</p>  | P | 0.5 / 1 | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>21. Names and locations of all third-party supplying plantations?</b></p>   | ✗ | 0 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>22. Number of company-owned mills?</b><br/>6</p>  | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>23. Names and coordinates of company-owned mills?</b><br/>Locations of only two mills could be found on GFW, but the company provides coordinates for all six mills on its traceability page</p>  | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>24. Number (or percentage) of company-owned mills that source from company-owned plantations and/or third-party plantations?</b><br/>The company discloses the proportion of total supply which is sourced from own plantations, plasma plantations, or independent plantations, but this information is not provided at mill level</p> | ✗ | 0 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>25. Total volumes (or percentages) sourced by company-owned mills that come from company-owned plantations and/or third-party plantations?</b></p>  | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>26. Number of supplier mills?</b><br/>A list of third party CPO suppliers is available in the company's summary for refining facilities</p>   | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>27. Names and coordinates of all third-party supplying mills?</b><br/>The company provides coordinates for third party supplying mills in its summary for refining facilities</p>   | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>28. Number (or percentage) of third-party supplier mills that source from their own plantations and/or third-party plantations?</b></p>   | ✗ | 0 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>29. Total volumes (or percentages) sourced from third-party supplier mills that come from their own plantations and/or third-party plantations?</b></p>   | ✗ | 0 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>30. Total volume (or percentage) sourced for refineries that comes from intermediary traders and/or refiners rather than directly from mills?</b><br/>The company states that its refineries source 95.49% from third party mills and 4.26% from its own mills, but the data is undated</p>   | ✗ | 0 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>31. Time-bound commitment to achieve 100% traceability to mill level?</b></p>   |   |         |                        |

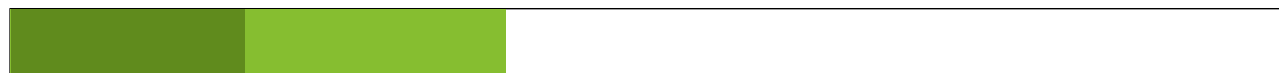
|  |        |                  |                        |
|--|--------|------------------|------------------------|
| The company had a deadline for May 2019 to achieve 100% traceability   | ✓      | 1 / 1            | <a href="#">Source</a> |
| <b>32. Percentage of supply traceable to mill level?</b><br>99.76% - The company's supply is 99.76% traceable to mill  | ✓      | 1 / 2            | <a href="#">Source</a> |
| <b>33. Time-bound commitment to achieve 100% traceability to plantation level?</b><br>The company had a deadline for May 2019 to achieve 100% traceability to plantation, but states it is "in progress" and no percentage is provided | P      | 0.5 / 1          | <a href="#">Source</a> |
| <b>34. Percentage of fresh fruit bunches (FFB) from own mills traceable to plantation level?</b><br>80%  | P<br>+ | 0.8 / 1<br>1 / 1 | <a href="#">Source</a> |
| <b>35. Percentage of fresh fruit bunches (FFB) from supplier mills traceable to plantation level?</b>  | ✗      | 0 / 2            | <a href="#">Source</a> |
| <b>36. Publishes traceability data at refinery level?</b>  | ✗      | 0 / 1            | <a href="#">Source</a> |
| <b>37. Publishes traceability data at crusher level?</b>   | P      | 0.75 / 1         | <a href="#">Source</a> |



## > Deforestation and biodiversity

10 32 / 18 57.3%

⚠ 15 media reports



|  |   |       |                        |
|--|---|-------|------------------------|
| <b>38. Commitment to zero deforestation or zero conversion of natural ecosystems?</b><br>The company commits to not develop on HCS or HCV areas, or peatland   | ✓ | 1 / 1 | <a href="#">Source</a> |
| <b>39. Commitment to zero deforestation or zero conversion of natural ecosystems applies to all suppliers?</b><br>The company states "The provisions of this policy apply immediately to all operations of Goodhope globally including all of our mills, refineries and plantations as well as our subsidiaries, associates and third party suppliers, with whom we work with."  | ✓ | 1 / 1 | <a href="#">Source</a> |
| <b>40. Criteria for defining deforestation?</b><br>HCS, HCV, peatland  | ✓ | 1 / 1 | <a href="#">Source</a> |
| <b>41. Evidence of monitoring deforestation?</b><br>The company has set up an extensive implementation plan to support its sustainability policy, including in relation to forests (HCV, HCS) protection, the company reports on ongoing biodiversity monitoring, however, implementation related to deforestation is still marked as "in progress" and no example of ongoing deforestation monitoring could be found. The company states that it will use GFW to monitor land cover in the future | ✗ | 0 / 2 | <a href="#">Source</a> |
| <b>42. Amount of illegal/non-compliant deforestation recorded in own operations?</b>   | ✗ | 0 / 1 | <a href="#">Source</a> |

|  |        |                   |        |
|--|--------|-------------------|--------|
| <p><input type="checkbox"/> 43. Amount of illegal/non-compliant deforestation recorded in supplier operations?</p>   | ✗      | 0 / 1             | Source |
| <p><input type="checkbox"/> 44. Commitment to restoration of non-compliant deforestation/conversion?</p>   | ✗      | 0 / 1             | Source |
| <p><input type="checkbox"/> 45. Commitment to restoration of non-compliant deforestation/conversion applies to all suppliers?</p>  | ✗      | 0 / 1             | Source |
| <p><input type="checkbox"/> 46. Implementing a landscape or jurisdictional level approach?</p> <p>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>  | ✓      | 1 / 2             | Source |
| <p><input type="checkbox"/> 47. Commitment to biodiversity conservation?</p>   | ✓      | 1 / 1             | Source |
| <p><input type="checkbox"/> 48. Commitment to biodiversity conservation applies to all suppliers?</p>  | ✓      | 1 / 1             | Source |
| <p><input type="checkbox"/> 49. Identified species of conservation concern, referencing international or national system of species classification?</p> <p>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume. The company uses the IUCN referencing system to identify species of conservation concern</p>   | ✓<br>+ | 1 / 1<br>0.32 / 1 | Source |
| <p><input type="checkbox"/> 50. Examples of species and/or habitat conservation management?</p> <p>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>   | ✓      | 1 / 1             | Source |
| <p><input type="checkbox"/> 51. Commitment to no hunting or only sustainable hunting of species?</p> <p>The company states that "poaching, hunting, capturing, extracting and trafficking of wild animals on our areas are prohibited" but that indigenous people are allowed to hunt as long as there is "a designated time, place and manner for such hunting and that it is legal, noncommercial, and does not threaten ecosystems or harm threatened and endangered species"</p> | ✓      | 1 / 1             | Source |
| <p><input type="checkbox"/> 52. Commitment to no hunting or only sustainable hunting of species applies to all suppliers?</p>  | ✓      | 1 / 1             | Source |



## > HCV, HCS and impact assessments

13 5 / 14 96 4%

12 media reports



|  |   |       |        |
|--|---|-------|--------|
| <p><input type="checkbox"/> 53. Commitment to conduct High Conservation Value (HCV) assessments?</p>                             | ✓ | 1 / 1 | Source |
| <p><input type="checkbox"/> 54. Commitment to conduct High Conservation Value (HCV) assessments applies to all suppliers?</p>    | ✓ | 1 / 1 | Source |
| <p><input type="checkbox"/> 55. High Conservation Value (HCV) assessments for planting undertaken prior to January 2015, and</p> | ✓ | 1 / 1 | Source |

### associated management and monitoring plans?

Summary HCV assessments and management and monitoring plans from 2014 are available for new planting under subsidiaries PT Agro Indomas and PT Agro Wana Lestari, as well as in 2017 for subsidiary PT Nabire Baru

✓ 1 / 1 [Source](#)  
■ **56. High Conservation Value (HCV) assessments for all estates planted since January 2015?**

✓ 1 / 1 [Source](#)  
■ **57. High Conservation Value (HCV) management and monitoring plans for all estates planted since January 2015?**

✓ 1 / 1 [Source](#)  
■ **58. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS)?**

P 0.5 / 1 [Source](#)  
■ **59. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS) applies to all suppliers?**  
The company's Sustainability Policy refers to using "accredited bodies" to carry out assessments, and this applies to all suppliers

✓ 1 / 1 [Source](#)  
■ **60. Satisfactory review of all High Conservation Value (HCV) assessments undertaken since January 2015 by the HCV ALS Quality Panel?**

✓ 1 / 1 [Source](#)  
■ **61. Commitment to the High Carbon Stock (HCS) Approach?**  
The company commits to HCS assessments before new development, and to "protect all forests and areas consistent with the HCS Approach or a successor approach whose standards and methodologies represent the highest industry standards for sustainability"

✓ 1 / 1 [Source](#)  
■ **62. Commitment to the High Carbon Stock (HCS) Approach applies to all suppliers?**

✓ 1 / 1 [Source](#)  
■ **63. High Carbon Stock (HCS) assessments?**  
The company has three HCS report available through the HCS Approach website

✓ 1 / 1 [Source](#)  
■ **64. Commitment to conduct social and environmental impact assessments (SEIAs)?**

✓ 1 / 1 [Source](#)  
■ **65. Commitment to conduct social and environmental impact assessments (SEIAs) applies to all suppliers?**  
The company's roadmap for full NPDE compliance states that "In line with our Sustainability Policy, our responsible sourcing commitments require that our suppliers a(...) commit to identify and mitigate social and environmental impacts"

✓ 1 / 1 [Source](#)  
■ **66. Social and environmental impact assessments (SEIAs) undertaken, and associated management and monitoring plans?**  
Summary SEIAs and management and monitoring plans are available on the RSPO website



### > Peat, fire and GHG emissions

13.57 / 20 67.8%

⚠ 4 media reports

|   |        |                   |        |
|---|--------|-------------------|--------|
|   | ✓      | 1 / 1             | Source |
| ■ 67. Commitment to no planting on peat of any depth?   | ✓      | 1 / 1             | Source |
| ■ 68. Commitment to no planting on peat of any depth applies to all suppliers?  | ✓      | 1 / 1             | Source |
| ■ 69. Implementation of commitment to no planting on peat of any depth?   | P      | 0.75 / 1          | Source |
| ■ 70. Landbank or planted area on peat?<br>8787%  | ✓      | 1 / 1             | Source |
| ■ 71. Commitment to best management practices for soils and peat?   | ✓      | 1 / 1             | Source |
| ■ 72. Commitment to best management practices for soils and peat applies to all suppliers?  | ✓      | 1 / 1             | Source |
| ■ 73. Evidence of best management practices for soils and peat?<br>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume. The company states that it manages water level for peat to avoid subsidence | ✓<br>+ | 1 / 1<br>0.32 / 1 | Source |
| ■ 74. Commitment to zero burning?   | ✓      | 1 / 1             | Source |
| ■ 75. Commitment to zero burning applies to all suppliers?<br>The company states its zero burning policy is "enforced without exception, across all operations including subsidiaries, associates and third party suppliers"                                    | ✓      | 1 / 1             | Source |
| ■ 76. Evidence of fire monitoring and management?<br>The company reports providing training on responding to fire outbreaks, the development of an emergency response procedure for fire, as well as monitoring of hotspots                                     | P      | 0.75 / 2          | Source |
| ■ 77. Details/number of hotspots/fires in company estates?  | ✗      | 0 / 1             | Source |
| ■ 78. Details/number of hotspots/fires within surrounding landscape/smallholders?   | ✗      | 0 / 1             | Source |
| ■ 79. Time-bound commitment to reduce greenhouse gas (GHG) emissions intensity?<br>The company commits to "actions that reduce greenhouse gas emissions", but does not have a specific intensity target and the commitment is not time-bound                    | ✗      | 0 / 1             | Source |
| ■ 80. Methodology used to calculate GHG emissions?<br>RSPO PalmGHG Calculator   | ✓      | 1 / 1             | Source |
| ■ 81. Progress towards commitment to reduce GHG emissions intensity?  | P      | 0.75 / 1          | Source |

The company reported a GHG footprint of 38.12 tCO<sub>2</sub>e/ha, or 9.18 tCO<sub>2</sub>e/tCPO, in its 2017 ACOP. This improved to 11.15tCO<sub>2</sub>e/ha and 2.92tCO<sub>2</sub>e/tCPO in in the Company's 2018 ACOP

**82. Percentage of mills with methane capture (100%)?** ✘ 0 / 1 [Source](#)

**83. GHG emissions intensity?** ✔ 1 / 1 [Source](#)  
 3.8184 - 11.15tCO<sub>2</sub>e/ha and 2.92tCO<sub>2</sub>e/tCPO in the company's 2018 ACOP

**84. GHG emissions from land use change?** ✔ 1 / 1 [Source](#)  
 The company states that 61.44% (832,670 tCO<sub>2</sub>e) of its emissions come from land use change but does not disclose the exact amount of emissions



> Water, chemical and pest management

17 21 / 22 78 2%

⚠ 1 media report



**85. Time-bound commitment to improve water use intensity?** ✔ 1 / 1 [Source](#)  
 2024 (40%) - The company has a target to achieve a "40% reduction in water use (litres per tonne of FFB processed) by 2024 (in relation to 2017 levels)"

**86. Progress towards commitment on water use intensity?** P 0.75 / 1 [Source](#)  
 0.84 - Water use intensity (cubic meters per MT FFB) has decreased from 0.94 in 2017/2018

**87. Water use intensity?** ✔ 1 / 1 [Source](#)  
 0.84 - cubic meters per MT FFB

**88. Time-bound commitment to improve water quality (BOD and COD)?** ✔ 1 / 1 [Source](#)  
 2024 (30%) - The company has a target to achieve a "30% reduction in the Biological and Chemical Oxygen Demand (BOD and COD levels) of treated palm oil mill effluent (POME) by 2024 (in relation to 2017 levels)"

**89. Progress towards commitment on water quality (BOD and COD)?** ✘ 0 / 1 [Source](#)

**90. Treatment of palm oil mill effluent (POME) and/or palm oil refinery effluent (PORE)?** P 0.5 / 1 [Source](#)  
 The company mentions that it treats POME, but does not mention PORE

**91. Commitment to protect natural waterways through buffer zones?** ✔ 1 / 1 [Source](#)  
 The company states it will "aim to maintain natural land cover in riparian zones" and will "strive to rehabilitate degraded land cover in these areas across all concessions"

**92. Implementation of commitment to protect natural waterways through buffer zones?** ✔ + 1 / 1 [Source](#)  
0.32 / 1  
 Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume



|   |  |
|---|--|
|   | ✓ 1 / 1 <a href="#">Source</a>               |
| <p><b>93. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers?</b><br/>The company states it has "minimal use" of chemical fertilisers, and that it uses natural pest management wherever possible to reduce the need for fertilisers</p>  |  |
|   | ✓ 1 / 1 <a href="#">Source</a>               |
| <p><b>94. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers, applies to all suppliers?</b></p>   |  |
|   | ✓ 1 / 1 <a href="#">Source</a><br>+ 0.32 / 1 |
| <p><b>95. Implementation of commitment to reduce chemical usage?</b><br/>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>  |  |
|   | ✗ 0 / 1 <a href="#">Source</a>               |
| <p><b>96. Chemical usage per ha or list of chemicals used?</b></p>  |  |
|   | ✓ 1 / 1 <a href="#">Source</a>               |
| <p><b>97. Commitment to no use of paraquat?</b><br/>The company prohibits the use of paraquat, except in situations where there is "a specific and urgent need"</p>   |  |
|   | ✓ 1 / 1 <a href="#">Source</a>               |
| <p><b>98. Commitment to no use of paraquat applies to all suppliers?</b></p>  |  |
|   | ✓ 1 / 1 <a href="#">Source</a>               |
| <p><b>99. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides?</b><br/>The company prohibits the use of pesticides with significant adverse classifications by the World Health Organization, except in situations where there is "a specific and urgent need"</p>                                   |  |
|   | ✓ 1 / 1 <a href="#">Source</a>               |
| <p><b>100. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides applies to all suppliers?</b></p>   |  |
|   | ✓ 1 / 1 <a href="#">Source</a>               |
| <p><b>101. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention?</b><br/>The company prohibits the use of pesticides with significant adverse classifications by the Stockholm Convention or Rotterdam Convention, except in situations where there is "a specific and urgent need"</p> |  |
|   | ✓ 1 / 1 <a href="#">Source</a>               |
| <p><b>102. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention applies to all suppliers?</b></p>   |  |
|   | ✓ 1 / 1 <a href="#">Source</a><br>+ 0.32 / 1 |
| <p><b>103. Integrated Pest Management (IPM) approach?</b><br/>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>   |  |



## > Community, land and labour rights

30.57 / 46 66.5%

⚠ 22 media reports



|   |                                       |
|---|---------------------------------------|
| <p>■ <b>104. Commitment to human rights?</b></p>  | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>105. Commitment to human rights applies to all suppliers?</b><br/> The company states "The provisions of this policy apply immediately to all operations of Goodhope globally including all of our mills, refineries and plantations as well as our subsidiaries, associates and third party suppliers, with whom we work with."</p>  | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>106. Progress on human rights commitment?</b><br/> Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>  | <p>✓ 1 / 2 <a href="#">Source</a></p> |
| <p>■ <b>107. Commitment to respect legal and customary land tenure rights?</b><br/> The company commits to respecting land tenure rights, but only specifies legal and customary rights in relation to FPIC. However, it also commits to "respect and support" the UN FAO Voluntary Guidelines on the Responsible Governance of Tenure, which cover both legal and customary land tenure rights</p>   | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>108. Commitment to legal and customary land rights applies to all suppliers?</b></p>  | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>109. Details of process for addressing land conflicts available?</b><br/> The company provides an example of the process it is following to resolve one land dispute with an indigenous community, though it is not clear if the same type of process is followed for all land conflicts</p>  | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>110. Commitment to respect indigenous and local communities' rights?</b></p>  | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>111. Commitment to indigenous and local communities' rights applies to all suppliers?</b></p>   | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>112. Examples of local stakeholder engagement to prevent conflicts?</b><br/> Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>  | <p>✓ 1 / 2 <a href="#">Source</a></p> |
| <p>■ <b>113. Commitment to free, prior and informed consent (FPIC)?</b></p>   | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>114. Commitment to free, prior and informed consent (FPIC) applies to all suppliers?</b></p>  | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>115. Details of free, prior and informed consent (FPIC) process available?</b></p>  | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>116. Commitment to support the inclusion of women across palm oil operations, including addressing barriers faced?</b><br/> The company states in its Sustainability Policy Implementation report that it has a plan to "Develop and implement action plans to promote human rights, including better addressing the rights of women workers and their children:- maternity protection, breastfeeding and childcare, health and nutrition, WASH, living conditions, childcare centres, and child protection."</p> | <p>✓ 1 / 1 <a href="#">Source</a></p> |
| <p>■ <b>117. Commitment to support the inclusion of women across palm oil operations, including addressing barriers faced, applies to all suppliers?</b></p>  | <p>✗ 0 / 1 <a href="#">Source</a></p> |

|  |        |                   |                        |
|--|--------|-------------------|------------------------|
|  | ✓      | 1 / 1             | <a href="#">Source</a> |
| <p><b>118. Commitment to mitigate impacts on food security?</b><br/> The company commits to "develop and implement appropriate adaptive management plans for sustained sufficient food availability"</p>   |        |                   |                        |
| <p><b>119. Commitment to mitigate impacts on food security applies to all suppliers?</b></p>   | ✗      | 0 / 1             | <a href="#">Source</a> |
| <p><b>120. Progress on commitment to mitigate impacts on food security?</b></p>  | P      | 0.75 / 2          | <a href="#">Source</a> |
| <p><b>121. Commitment to provide essential community services and facilities?</b><br/> The company states that it "contributes to improve basic community facilities and services, including providing better and safer access to and from villages, support for clean water projects, and improved health and education facilities"</p> | ✓      | 1 / 1             | <a href="#">Source</a> |
| <p><b>122. Progress on commitment to provide essential community services and facilities?</b><br/> Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>   | ✓<br>+ | 1 / 1<br>0.32 / 1 | <a href="#">Source</a> |
| <p><b>123. Commitment to respect all workers' rights?</b></p>  | ✓      | 1 / 1             | <a href="#">Source</a> |
| <p><b>124. Commitment to respect all workers' rights applies to all suppliers?</b></p>   | ✓      | 1 / 1             | <a href="#">Source</a> |
| <p><b>125. Progress on commitment to respect all workers' rights?</b><br/> Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>   | ✓      | 1 / 2             | <a href="#">Source</a> |
| <p><b>126. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles?</b><br/> The company states it aims to follow procedures in line with the ILO Declaration on Fundamental Principles and Rights at Work and the Fundamental ILO Conventions</p>  | ✓      | 1 / 1             | <a href="#">Source</a> |
| <p><b>127. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles applies to all suppliers?</b></p>  | ✗      | 0 / 1             | <a href="#">Source</a> |
| <p><b>128. Commitment to eliminate gender-related discrimination with regards to employment and occupation?</b></p>  | ✓      | 1 / 1             | <a href="#">Source</a> |
| <p><b>129. Commitment to eliminate gender-related discrimination with regards to employment and occupation applies to all suppliers?</b></p>   | ✗      | 0 / 1             | <a href="#">Source</a> |
| <p><b>130. Percentage or number of temporary employees?</b></p>  | ✗      | 0 / 1             | <a href="#">Source</a> |
| <p><b>131. Percentage or number of women employees?</b><br/> 23%</p>   | ✓      | 1 / 1             | <a href="#">Source</a> |
| <p><b>132. Commitment to pay at least minimum wage?</b></p>  | ✓      | 1 / 1             | <a href="#">Source</a> |

|   |   |         |                        |
|---|---|---------|------------------------|
| <p><input checked="" type="checkbox"/> <b>133. Commitment to pay at least minimum wage applies to all suppliers?</b><br/>The company's commitment applies to suppliers</p>  | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input checked="" type="checkbox"/> <b>134. Progress on commitment to pay minimum wage?</b><br/>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>                                    | ✓ | 1 / 2   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>135. Reporting of salary by gender?</b></p>  | ✗ | 0 / 1   | <a href="#">Source</a> |
| <p><input checked="" type="checkbox"/> <b>136. Commitment to address occupational health and safety?</b></p>  | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input checked="" type="checkbox"/> <b>137. Commitment to address occupational health and safety applies to all suppliers?</b></p>   | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input checked="" type="checkbox"/> <b>138. Reduction of time lost due to work-based injuries?</b><br/>The company reports total lost work days, but the number of lost work days has not reduced in the latest reporting period (620 vs 252 days)</p> | ✗ | 0 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>139. Time lost due to work-based injuries?</b><br/>The company reports a total reportable incident rate of 3.65, but it is unclear how this was calculated</p>   | P | 0.5 / 1 | <a href="#">Source</a> |
| <p><input checked="" type="checkbox"/> <b>140. Zero fatalities as a result of work-based accidents?</b><br/>The company reports two fatalities for 2018/2019 (vs zero in the previous year)</p>   | ✗ | 0 / 1   | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>141. Number of fatalities as a result of work-based accidents?</b><br/>2% - The company reports two fatalities for 2018/2019 (vs zero in the previous year)</p>  | ✓ | 1 / 1   | <a href="#">Source</a> |
| <p><input checked="" type="checkbox"/> <b>142. Provision of personal protective equipment and related training?</b><br/>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>               | ✓ | 1 / 2   | <a href="#">Source</a> |



## > Certification standards

6 / 16 41.4%

12 media reports



|  |   |       |                        |
|--|---|-------|------------------------|
| <p><input checked="" type="checkbox"/> <b>143. Member of the Roundtable on Sustainable Palm Oil (RSPO)?</b><br/>The company has been an RSPO member since December 2014</p>  | ✓ | 1 / 1 | <a href="#">Source</a> |
| <p><input checked="" type="checkbox"/> <b>144. RSPO-certified within three years of joining the RSPO or by November 2010 for companies joining prior to finalisation of the RSPO certification systems in November 2007?</b><br/>2012 - The company became an RSPO member in 2014, but had its first certification in 2012</p> | ✓ | 1 / 1 | <a href="#">Source</a> |
| <p><input type="checkbox"/> <b>145. Submitted most recent RSPO Annual Communication of Progress (ACOP)?</b></p>  |   |       |                        |

|  |   |          |                        |
|--|---|----------|------------------------|
|  | P | 0.5 / 1  | <a href="#">Source</a> |
| The company submitted its grower ACOP, but despite having certified supply chain operations, has never reported to the RSPO as a processor/trader                        |   |          |                        |
|  | ✓ | 1 / 1    | <a href="#">Source</a> |
| <b>146. Listed all countries and regions in which operates in most recent RSPO Annual Communication of Progress (ACOP)?</b>  |   |          |                        |
| The company states in its most recent ACOP that it operates in Indonesia in Central, East and West Kalimantan, and in Papua, and states this also on its website         |   |          |                        |
|  | ✓ | 1 / 1    | <a href="#">Source</a> |
| <b>147. Time-bound plan for achieving 100% RSPO certification of estates and mills within five years or achieved 100% RSPO-certification of estates?</b>                 |   |          |                        |
| 2020   |   |          |                        |
|  | P | 0.32 / 1 | <a href="#">Source</a> |
| <b>148. Percentage of area (ha) RSPO-certified?</b>  |   |          |                        |
| 46,165 (33%)   |   |          |                        |
|  | P | 0.14 / 1 | <a href="#">Source</a> |
| <b>149. Percentage of scheme/plasma smallholders (ha) RSPO-certified?</b>  |   |          |                        |
| 829 (13.83%)   |   |          |                        |
|  | P | 0.67 / 1 | <a href="#">Source</a> |
| <b>150. Percentage of mills RSPO-certified?</b>  |   |          |                        |
| 4 (66.66%)   |   |          |                        |
|  | ✗ | 0 / 1    | <a href="#">Source</a> |
| <b>151. Time-bound plan for achieving 100% RSPO certification of scheme/plasma/ associated smallholders and outgrowers within five years or target already achieved?</b> |   |          |                        |
| 2025 - This was 2023 in its 2017 ACOP  |   |          |                        |
|  | ✗ | 0 / 1    | <a href="#">Source</a> |
| <b>152. Percentage of FFB supply (tonnes) from independent smallholders/ outgrowers/third-party FFB suppliers that is RSPO-certified?</b>                                |   |          |                        |
| 0 (0%)   |   |          |                        |
|  | ✗ | 0 / 1    | <a href="#">Source</a> |
| <b>153. Year expected to achieve 100% RSPO certification of all palm product processing facilities?</b>  |   |          |                        |
| It is unclear if the company's commitment to achieve 100% RSPO certification by 2020 includes all palm product processing facilities or only the plantations and mills   |   |          |                        |
|  | ✗ | 0 / 1    | <a href="#">Source</a> |
| <b>154. Percentage of all palm oil and oil palm products handled/traded/ processed (tonnes) that is RSPO-certified?</b>  |   |          |                        |
|  |   |          |                        |
|  | ✗ | 0 / 1    | <a href="#">Source</a> |
| <b>155. Sells or processes/trades RSPO-certified palm oil through Segregated or Identity Preserved supply chains?</b>  |   |          |                        |
|  |   |          |                        |
|  | P | 0.5 / 1  | <a href="#">Source</a> |
| <b>156. Indonesia Sustainable Palm Oil (ISPO) certified (100%)?</b>  |   |          |                        |
| The company states that two of its subsidiaries have ISPO certification  |   |          |                        |
|  | ✗ | 0 / 1    | <a href="#">Source</a> |
| <b>157. Malaysia Sustainable Palm Oil (MSPO) certified?</b>  |   |          |                        |
| The company states that it has begun the process of MSPO certification, but none of its operations have yet been certified   |   |          |                        |
| <b>158. Certified under voluntary sustainability certification scheme (e.g. ISCC, SAS, RSB, etc.)?</b>   |   |          |                        |

The company is partially ISO 14001 certified

P 0.5 / 1 [Source](#)



## > Smallholders and suppliers

8.25 / 16 51.6%

1 media report



**159. Commitment to support smallholders?** ✓ 1 / 1 [Source](#)

**160. Programme to support scheme/plasma smallholders?** ✓ 1 / 1 [Source](#)  
The company reports ways in which it supports its scheme smallholders within cooperatives, including training in financial management and farming. Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume

**161. Percentage of scheme/plasma smallholders involved in programme?** P 0.5 / 1 [Source](#)  
3,033 - The company states it has 3,033 scheme smallholder members, across 26 cooperatives, but it is not clear how many of these are being directly helped by the support programme

**162. Programme to support independent smallholders/outgrowers?** ✓ 1 / 1 [Source](#)  
Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume

**163. Percentage of independent smallholders/outgrowers involved in programme?** ✗ 0 / 1 [Source](#)

**164. Process used to prioritise, assess and/or engage suppliers on compliance with company's policy and/or legal requirements?** ✓ 1 / 1 [Source](#)

**165. Percentage of suppliers assessed and/or engaged on compliance with company requirements?** ✗ 0 / 1 [Source](#)

**166. Time-bound plan to engage with all high-risk mills within three years?** ✗ 0 / 1 [Source](#)

**167. Programme to support high-risk mills to become compliant with sourcing policies?** P 0.75 / 1 [Source](#)  
The company states that it will "Conduct supplier evaluations to assess the risk of noncompliances and develop risk management plans" and ensure "Dissemination of (...) Sustainability Policy; NDPE socialisation for suppliers and contractors; Contractual agreements specifying NDPE requirements."

**168. Regularly engages with a subset of high-risk mills?** ✗ 0 / 1 [Source](#)

**169. Procedures in place to assess all own and third-party supplying palm oil mills for risk level?** P 0.5 / 1 [Source](#)  
The company has a procedure for engaging its own mills, and will conduct supplier evaluations to assess the risk of noncompliances and develop risk management plans by 2020. It is unclear how these risk assessments will be carried out

|   |   |         |        |
|---|---|---------|--------|
|   | P | 0.5 / 1 | Source |
| <p><b>170. Regularly assesses and categorises the risk level of all own and third-party supplying mills?</b><br/>The company states that it assessed its own mills for risk in 2018, and that it will assess the risk level of all first tier suppliers by 2024</p> |   |         |        |
|   | X | 0 / 1   | Source |
| <p><b>171. Regularly reports the risk level of all own and third-party supplying mills identified in its supply chain?</b></p>  |   |         |        |
|   | ✓ | 1 / 1   | Source |
| <p><b>172. Suspension or exclusion criteria for suppliers?</b></p>  |   |         |        |
|   | ✓ | 1 / 1   | Source |
| <p><b>173. Time-bound action plans (including Key Performance Indicators) for suppliers to be in compliance with palm oil sourcing commitments?</b></p>   |   |         |        |
|   | X | 0 / 1   | Source |
| <p><b>174. Proportion of direct and indirect supply that comes from palm oil plantations which are compliant with palm oil sourcing policies?</b></p>   |   |         |        |



## > Governance and grievances

5.5 / 8 68.8%

⚠ 9 media reports



|  |   |         |        |
|--|---|---------|--------|
|  | ✓ | 1 / 1   | Source |
| <p><b>175. Commitment to ethical conduct and prohibition of corruption?</b></p>  |   |         |        |
|  | ✓ | 1 / 1   | Source |
| <p><b>176. Commitment to ethical conduct and prohibition of corruption applies to all suppliers?</b></p>   |   |         |        |
|  | ✓ | 1 / 2   | Source |
| <p><b>177. Progress on commitment to ethical conduct and prohibition of corruption?</b><br/>Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume</p>  |   |         |        |
|  | X | 0 / 1   | Source |
| <p><b>178. Disclosure of the company's management approach to tax and payments to governments?</b></p>   |   |         |        |
|  | P | 0.5 / 1 | Source |
| <p><b>179. Whistleblowing procedure?</b><br/>The company states it has a whistleblowing policy but further details are not given</p>   |   |         |        |
|  | ✓ | 1 / 1   | Source |
| <p><b>180. Own grievance or complaints system open to all stakeholders?</b><br/>A grievance mechanism is described, and a flowchart is provided, the scope of accepted grievances is wide ("Formal complaint systems: via phone call, email, letter or RSPO complaints system"), meaning that the system is open to internal and external stakeholders</p> |   |         |        |
|  | ✓ | 1 / 1   | Source |
| <p><b>181. Details of complaints and grievances disclosed?</b></p>   |   |         |        |