

First Resources Ltd

Total score:

64.1%

Latest update: October 2019

Next scheduled: November 2020

About this company:

First Resources is an investment holding company established in 1992. Through its subsidiaries, First Resources is engaged in oil palm cultivation, harvesting and the milling of fresh fruit bunches into crude palm oil and palm kernel for sale to the local and export markets. Its oil palm plantations are located in Indonesia.

Landbank (oil palm) 226,890 hectares

Palm cultivation revenue: 95%

Market cap: 1,802,329,173 USD

Thomson Reuters ticker: FRLD.SI

Bloomberg ticker: FR SP

ISIN: SG1W35938974

RSPO member? Yes

Other initiatives:

Indonesian Sustainable Palm Oil (ISPO), International Sustainability and Carbon Certification (ISCC)

Activities: oil palm cultivation, milling, palm kernel crushing, palm oil refining

Locations: Indonesia (Riau, East Kalimantan and West Kalimantan)

Headquarters: Singapore

Website: <http://www.first-resources.com>
[Latest annual report \(2017\)](#) | [Sustainability report \(2017\)](#)



> Sustainability policy and leadership

9 / 11 81.8%

⚠ 6 media reports



- | | | | |
|---|---|-------|------------------------|
| <input type="checkbox"/> 1. Sustainable palm oil policy or commitment for all its operations? | ✓ | 1 / 1 | Source |
| <input type="checkbox"/> 2. Sustainable palm oil policy or commitment applies to all suppliers? | ✓ | 1 / 1 | Source |
| <input type="checkbox"/> 3. High-level position of responsibility for sustainability?
Head of Sustainability. | ✓ | 1 / 1 | Source |
| <input type="checkbox"/> 4. One or more members within the board of the company have responsibility for sustainability? | ✓ | 1 / 1 | Source |
| <input type="checkbox"/> 5. Percentage or number of women in senior management team?
3 (7.3%) | ✓ | 1 / 1 | Source |

<p><input type="checkbox"/> 6. Percentage or number of women board members? 1 (12.5%)</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 7. Member of multiple industry schemes or other external initiatives to reduce negative environmental or social outcomes associated with palm oil production?</p>	✗	0 / 1	Source
<p><input type="checkbox"/> 8. Collaboration with stakeholders to reduce negative environmental or social outcomes associated with palm oil production? The company states that its Community Development Officers engage with the local government, and it conducts working group discussions with NGOs as and when required. With the assistance of a local NGO (BKSDA) it trained its task force to detect, monitor and manage the presence of wildlife in HCV areas.</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 9. Sustainability report published within last two years? 2018</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 10. Reports through standardised reporting systems? GRI.</p>	✓	1 / 1	
<p><input type="checkbox"/> 11. Verification report on compliance with POIG Charter, if a POIG member? This indicator is disabled as the company is not a POIG member.</p>			
<p><input type="checkbox"/> 12. Climate risks assessment available?</p>	✗	0 / 1	



> Landbank, maps and traceability

18 73 / 27 69.4%

4 media reports



<p><input type="checkbox"/> 13. Total land area managed/controlled for oil palm (ha)? 226,890</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 14. Total oil palm planted area (ha)? 211,086 - Plasma areas are also included in the figure.</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 15. Plasma/scheme smallholders planted area (ha)? 30,823</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 16. Unplanted (areas designated for future planting) (ha)? 110,000 - The company reports a "development land bank" of 110,000 hectares with approximately 20,000 hectares of this land bank identified as "conservation areas". Data as of 2018.</p>	✓	1 / 1	Source
<p><input type="checkbox"/> 17. Conservation set-aside area, including HCV area (ha)?</p>	✓	1 / 1	Source

20,000			
<input type="checkbox"/> 18. Area for infrastructure (ha)?	✗	0 / 1	Source
<input type="checkbox"/> 19. Maps of estates/management units? Concession boundaries have been made available to the RSPO in 2018 and the company declares these represent 100% of their concession sites.	✓	1 / 1	Source
<input type="checkbox"/> 20. Maps of scheme/plasma smallholders?	✗	0 / 1	
<input type="checkbox"/> 21. Names and locations of all third-party supplying plantations?	✗	0 / 1	
<input type="checkbox"/> 22. Number of company-owned mills? 15 - The company has started construction of its 16th and 17th palm oil mills in West and East Kalimantan respectively, expecting to complete its construction by 2019 and will be commencing construction of 18th palm oil mill.	✓	1 / 1	Source
<input type="checkbox"/> 23. Names and coordinates of company-owned mills?	✓	1 / 1	Source
<input type="checkbox"/> 24. Number (or percentage) of company-owned mills that source from company-owned plantations and/or third-party plantations? The company states that seven of its 15 mills source FFB from third party plantations.	✓	1 / 1	Source
<input type="checkbox"/> 25. Total volumes (or percentages) sourced by company-owned mills that come from company-owned plantations and/or third-party plantations?	✓	1 / 1	Source
<input type="checkbox"/> 26. Number of supplier mills? 25	✓	1 / 1	Source
<input type="checkbox"/> 27. Names and coordinates of all third-party supplying mills?	✓	1 / 1	Source
<input type="checkbox"/> 28. Number (or percentage) of third-party supplier mills that source from their own plantations and/or third-party plantations? The company states "All our third-party supplier mills source FFB from their own plantations, with some purchasing FFB from third party suppliers as well".	P	0.5 / 1	Source
<input type="checkbox"/> 29. Total volumes (or percentages) sourced from third-party supplier mills that come from their own plantations and/or third-party plantations?	✗	0 / 1	
<input type="checkbox"/> 30. Total volume (or percentage) sourced for refineries that comes from intermediary traders and/or refiners rather than directly from mills? This indicator is disabled as the company's reporting broadly suggests that it only sources directly from mills. Please note that ZSL has been unable to confirm this.			

<p>31. Time-bound commitment to achieve 100% traceability to mill level? 2017 (100%) - The Company has achieved 100% traceability to mills in 2017.</p>	✓	1 / 1	Source
<p>32. Percentage of supply traceable to mill level? 100%</p>	✓	1 / 2	Source
<p>33. Time-bound commitment to achieve 100% traceability to plantation level? 2020 (100%)</p>	✓	1 / 1	Source
<p>34. Percentage of fresh fruit bunches (FFB) from own mills traceable to plantation level? 98% - Percentage includes FFB supplies from nucleus, plasma plantations and third parties.</p>	P +	0.98 / 1 1 / 1	Source
<p>35. Percentage of fresh fruit bunches (FFB) from supplier mills traceable to plantation level?</p>	✗	0 / 2	Source
<p>36. Publishes traceability data at refinery level? The company only publishes percentage of FFB supply traceable to mill level.</p>	P	0.5 / 1	Source
<p>37. Publishes traceability data at crusher level?</p>	P	0.75 / 1	Source



> Deforestation and biodiversity

10 58 / 18 58.8%

⚠ 17 media reports



<p>38. Commitment to zero deforestation or zero conversion of natural ecosystems?</p>	✓	1 / 1	Source
<p>39. Commitment to zero deforestation or zero conversion of natural ecosystems applies to all suppliers?</p>	✓	1 / 1	Source
<p>40. Criteria for defining deforestation? HCS, HCV, peat. Effective as of 1 July 2015.</p>	✓	1 / 1	Source
<p>41. Evidence of monitoring deforestation? Conservation taskforces that monitor the condition of HCV areas and also use satellite imagery to monitor HCS areas, aiming to detect any forest cover changes.</p>	P	0.5 / 2	Source
<p>42. Amount of illegal/non-compliant deforestation recorded in own operations? 0 (0%)</p>	✓	1 / 1	Source
<p>43. Amount of illegal/non-compliant deforestation recorded in supplier operations?</p>	✓	1 / 1	Source

0 (0%)		
<p>44. Commitment to restoration of non-compliant deforestation/conversion?</p>	✗	0 / 1
<p>45. Commitment to restoration of non-compliant deforestation/conversion applies to all suppliers?</p>	✗	0 / 1
<p>46. Implementing a landscape or jurisdictional level approach? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓	1 / 2 Source
<p>47. Commitment to biodiversity conservation?</p>	✓	1 / 1 Source
<p>48. Commitment to biodiversity conservation applies to all suppliers?</p>	✗	0 / 1
<p>49. Identified species of conservation concern, referencing international or national system of species classification? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓ +	1 / 1 Source 0.08 / 1
<p>50. Examples of species and/or habitat conservation management? Reforestation in HCV areas after forest fire encroachment, and has mangrove-planting programme. HCV awareness programmes educating workers and local communities on biodiversity and restriction in HCV areas; signboards to highlight HCV areas; partnered with local conservation agencies on management of rare and endangered species; taskforces at two HCV areas to monitor wildlife. Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓	1 / 1 Source
<p>51. Commitment to no hunting or only sustainable hunting of species?</p>	✓	1 / 1 Source
<p>52. Commitment to no hunting or only sustainable hunting of species applies to all suppliers?</p>	✗	0 / 1



> HCV, HCS and impact assessments

10 / 11 90.9%

! 6 media reports



<p>53. Commitment to conduct High Conservation Value (HCV) assessments?</p>	✓	1 / 1 Source
<p>54. Commitment to conduct High Conservation Value (HCV) assessments applies to all suppliers?</p>	✓	1 / 1 Source
<p>55. High Conservation Value (HCV) assessments for planting undertaken prior to January 2015, and associated management and monitoring plans?</p>	✓	1 / 1 Source
<p>56. High Conservation Value (HCV) assessments for all estates planted since January 2015?</p>		

This indicator is disabled as the company has not undertaken any new planting since January 2015.

■ 57. High Conservation Value (HCV) management and monitoring plans for all estates planted since January 2015?

This indicator is disabled as the company has not undertaken any new planting since January 2015.

✓ 1 / 1 [Source](#)
■ 58. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS)?

✓ 1 / 1 [Source](#)
■ 59. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS) applies to all suppliers?

■ 60. Satisfactory review of all High Conservation Value (HCV) assessments undertaken since January 2015 by the HCV ALS Quality Panel?

This indicator is disabled as the company has not undertaken any new planting since January 2015.

✓ 1 / 1 [Source](#)
■ 61. Commitment to the High Carbon Stock (HCS) Approach?

✓ 1 / 1 [Source](#)
■ 62. Commitment to the High Carbon Stock (HCS) Approach applies to all suppliers?

✓ 1 / 1 [Source](#)
■ 63. High Carbon Stock (HCS) assessments?

✓ 1 / 1 [Source](#)
■ 64. Commitment to conduct social and environmental impact assessments (SEIAs)?

✗ 0 / 1
■ 65. Commitment to conduct social and environmental impact assessments (SEIAs) applies to all suppliers?

✓ 1 / 1 [Source](#)
■ 66. Social and environmental impact assessments (SEIAs) undertaken, and associated management and monitoring plans?



> Peat, fire and GHG emissions

13.08 / 20 65.4%

⚠ 3 media reports



✓ 1 / 1 [Source](#)
■ 67. Commitment to no planting on peat of any depth?

✓ 1 / 1 [Source](#)
■ 68. Commitment to no planting on peat of any depth applies to all suppliers?

<p>■ 69. Implementation of commitment to no planting on peat of any depth?</p>	P	0.75 / 1	Source
<p>■ 70. Landbank or planted area on peat?</p>	✗	0 / 1	
<p>■ 71. Commitment to best management practices for soils and peat?</p>	✓	1 / 1	Source
<p>■ 72. Commitment to best management practices for soils and peat applies to all suppliers?</p>	✓	1 / 1	Source
<p>■ 73. Evidence of best management practices for soils and peat? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓ +	1 / 1 0.08 / 1	Source
<p>■ 74. Commitment to zero burning?</p>	✓	1 / 1	Source
<p>■ 75. Commitment to zero burning applies to all suppliers?</p>	✓	1 / 1	Source
<p>■ 76. Evidence of fire monitoring and management? The company states that it engages with the local communities and authorities to prevent fires and also has an Integrated Fire Management (IFM) programme comprises in-depth workplan for fire prevention.</p>	P	0.75 / 2	Source
<p>■ 77. Details/number of hotspots/fires in company estates? 68</p>	✓	1 / 1	Source
<p>■ 78. Details/number of hotspots/fires within surrounding landscape/smallholders?</p>	✗	0 / 1	
<p>■ 79. Time-bound commitment to reduce greenhouse gas (GHG) emissions intensity?</p>	✗	0 / 1	Source
<p>■ 80. Methodology used to calculate GHG emissions? RSPO PalmGHG Calculator.</p>	✓	1 / 1	Source
<p>■ 81. Progress towards commitment to reduce GHG emissions intensity? The company only reports net GHG emissions of CO₂e per tonne of CPO produced for two of its mills.</p>	P	0.5 / 1	Source
<p>■ 82. Percentage of mills with methane capture (100%)? 3 (20%) - The company has also commissioned the construction of two more methane capture facilities by mid-2019.</p>	P	0.5 / 1	Source
<p>■ 83. GHG emissions intensity? 2.03</p>	✓	1 / 1	Source
<p>■ 84. GHG emissions from land use change?</p>	P	0.5 / 1	Source

The company only reports GHG emissions for two estates and two mills and states that 69.9% of GHG emissions are from land conversion. Data as of 2018.



> Water, chemical and pest management

13.99 / 22 63.6%

21 media reports



<input type="checkbox"/> 85. Time-bound commitment to improve water use intensity?	✓	1 / 1	Source
<input type="checkbox"/> 86. Progress towards commitment on water use intensity? The company reports that it has already met its target of maintaining water use intensity levels to below 1 cubic metres per tonne of FFB processed.	P	0.75 / 1	Source
<input type="checkbox"/> 87. Water use intensity? 0.82	✓	1 / 1	Source
<input type="checkbox"/> 88. Time-bound commitment to improve water quality (BOD and COD)? The company has a commitment to maintain the biological oxygen demand (BOD) and chemical oxygen demand (COD) level below the legal threshold.	✓	1 / 1	Source
<input type="checkbox"/> 89. Progress towards commitment on water quality (BOD and COD)? The company reports BOD and COD levels from 2015-2018.	P	0.75 / 1	Source
<input type="checkbox"/> 90. Treatment of palm oil mill effluent (POME) and/or palm oil refinery effluent (PORE)?	P	0.75 / 1	Source
<input type="checkbox"/> 91. Commitment to protect natural waterways through buffer zones?	✓	1 / 1	Source
<input type="checkbox"/> 92. Implementation of commitment to protect natural waterways through buffer zones? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.	✓ +	1 / 1 0.08 / 1	Source
<input type="checkbox"/> 93. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers?	✓	1 / 1	Source
<input type="checkbox"/> 94. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers, applies to all suppliers?	✗	0 / 1	
<input type="checkbox"/> 95. Implementation of commitment to reduce chemical usage? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.	✓ +	1 / 1 0.08 / 1	Source
<input type="checkbox"/> 96. Chemical usage per ha or list of chemicals used?	✓	1 / 1	Source

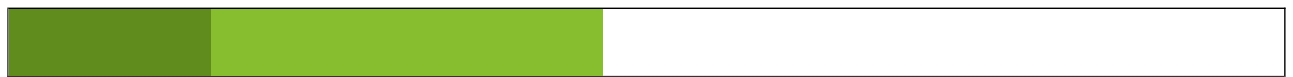
The company reports the list of pesticides and usage of organic and inorganic fertilisers.			
97. Commitment to no use of paraquat?	The company has a time bound plan to phase out paraquat by 2019. Note that this has been delayed since the previous target of 2017.	P	0.5 / 1 Source
98. Commitment to no use of paraquat applies to all suppliers?		✗	0 / 1
99. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides?		✓	1 / 1 Source
100. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides applies to all suppliers?		✗	0 / 1
101. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention?		✓	1 / 1 Source
102. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention applies to all suppliers?		✗	0 / 1
103. Integrated Pest Management (IPM) approach?	Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.	✓ +	1 / 1 Source 0.08 / 1



> Community, land and labour rights

28.83 / 46 62.7%

⚠ 13 media reports



104. Commitment to human rights?		✓	1 / 1 Source
105. Commitment to human rights applies to all suppliers?		✓	1 / 1 Source
106. Progress on human rights commitment?	Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.	✓	1 / 2 Source
107. Commitment to respect legal and customary land tenure rights?		✓	1 / 1 Source
108. Commitment to legal and customary land rights applies to all suppliers?		✓	1 / 1 Source
109. Details of process for addressing land conflicts available?		✓	1 / 1 Source

	P	0.5 / 1	Source
110. Commitment to respect indigenous and local communities' rights? The company only states commitment to respect the rights of indigenous and local communities in relation to FPIC.			
	P	0.5 / 1	Source
111. Commitment to indigenous and local communities' rights applies to all suppliers? The company only states commitment to respect the rights of indigenous and local communities in relation to FPIC.			
	✓	1 / 2	Source
112. Examples of local stakeholder engagement to prevent conflicts? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.			
	✓	1 / 1	Source
113. Commitment to free, prior and informed consent (FPIC)?			
	✓	1 / 1	Source
114. Commitment to free, prior and informed consent (FPIC) applies to all suppliers?			
	P	0.5 / 1	Source
115. Details of free, prior and informed consent (FPIC) process available? The company only provides limited detail on its FPIC process.			
	✗	0 / 1	
116. Commitment to support the inclusion of women across palm oil operations, including addressing barriers faced?			
	✗	0 / 1	
117. Commitment to support the inclusion of women across palm oil operations, including addressing barriers faced, applies to all suppliers?			
	✗	0 / 1	Source
118. Commitment to mitigate impacts on food security?			
	✗	0 / 1	
119. Commitment to mitigate impacts on food security applies to all suppliers?			
	✗	0 / 2	
120. Progress on commitment to mitigate impacts on food security?			
	✓	1 / 1	Source
	✓ +	1 / 1 0.08 / 1	Source
122. Progress on commitment to provide essential community services and facilities? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.			
	✓	1 / 1	Source
123. Commitment to respect all workers' rights?			
	✓	1 / 1	Source
124. Commitment to respect all workers' rights applies to all suppliers?			
	✓	1 / 2	Source
125. Progress on commitment to respect all workers' rights?			

Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.

<p>■ 126. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles?</p>	<p>✓ 1 / 1</p>	<p>Source</p>
<p>■ 127. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles applies to all suppliers?</p>	<p>✗ 0 / 1</p>	
<p>■ 128. Commitment to eliminate gender-related discrimination with regards to employment and occupation?</p>	<p>✓ 1 / 1</p>	<p>Source</p>
<p>■ 129. Commitment to eliminate gender-related discrimination with regards to employment and occupation applies to all suppliers?</p>	<p>✗ 0 / 1</p>	
<p>■ 130. Percentage or number of temporary employees? 4,031 (17.09%) - Contract employees.</p>	<p>✓ 1 / 1</p>	<p>Source</p>
<p>■ 131. Percentage or number of women employees? 3,407 (14.4%)</p>	<p>✓ 1 / 1</p>	<p>Source</p>
<p>■ 132. Commitment to pay at least minimum wage?</p>	<p>✓ 1 / 1</p>	<p>Source</p>
<p>■ 133. Commitment to pay at least minimum wage applies to all suppliers?</p>	<p>✗ 0 / 1</p>	
<p>■ 134. Progress on commitment to pay minimum wage? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	<p>✓ 1 / 2</p>	<p>Source</p>
<p>■ 135. Reporting of salary by gender? The company reports ratio of lowest monthly wage to legal minimum wage by regions and ratio for males and female as 1:1.</p>	<p>✓ 1 / 1</p>	<p>Source</p>
<p>■ 136. Commitment to address occupational health and safety?</p>	<p>✓ 1 / 1</p>	<p>Source</p>
<p>■ 137. Commitment to address occupational health and safety applies to all suppliers?</p>	<p>✓ 1 / 1</p>	<p>Source</p>
<p>■ 138. Reduction of time lost due to work-based injuries? The company reports a reduction in recordable work-related injuries rate (per 1,000,000 hours worked) from 2015 to 2018.</p>	<p>P 0.75 / 1</p>	<p>Source</p>
<p>■ 139. Time lost due to work-based injuries? 55.08 - Recordable work-related injuries rate (per 1,000,000 hours worked) in 2018.</p>	<p>✓ 1 / 1</p>	<p>Source</p>
<p>■ 140. Zero fatalities as a result of work-based accidents?</p>	<p>P 0.5 / 1</p>	<p>Source</p>

<input type="checkbox"/> 141. Number of fatalities as a result of work-based accidents? 2	✓	1 / 1	Source
<input checked="" type="checkbox"/> 142. Provision of personal protective equipment and related training? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.	✓	1 / 2	Source



> Certification standards

6.71 / 15 44.7%			
<input checked="" type="checkbox"/> 143. Member of the Roundtable on Sustainable Palm Oil (RSPO)? 2,008	✓	1 / 1	Source
<input checked="" type="checkbox"/> 144. RSPO-certified within three years of joining the RSPO or by November 2010 for companies joining prior to finalisation of the RSPO certification systems in November 2007? 2018	✗	0 / 1	Source
<input type="checkbox"/> 145. Submitted most recent RSPO Annual Communication of Progress (ACOP)? 2018	✓	1 / 1	Source
<input type="checkbox"/> 146. Listed all countries and regions in which operates in most recent RSPO Annual Communication of Progress (ACOP)? The company states all the countries and regions in which it operates: Indonesia (West Kalimantan, East Kalimantan and Riau).	✓	1 / 1	Source
<input checked="" type="checkbox"/> 147. Time-bound plan for achieving 100% RSPO certification of estates and mills within five years or achieved 100% RSPO-certification of estates? 2024	✓	1 / 1	Source
<input checked="" type="checkbox"/> 148. Percentage of area (ha) RSPO-certified? 18,315.4 (8.07%)	P	0.08 / 1	Source
<input checked="" type="checkbox"/> 149. Percentage of scheme/plasma smallholders (ha) RSPO-certified? 0 (0%)	✗	0 / 1	Source
<input checked="" type="checkbox"/> 150. Percentage of mills RSPO-certified? 2 (13.33%)	P	0.13 / 1	Source
<input checked="" type="checkbox"/> 151. Time-bound plan for achieving 100% RSPO certification of scheme/plasma/ associated smallholders and outgrowers within five years or target already achieved? 2026 - Target more than five years away.	✗	0 / 1	Source

<p>152. Percentage of FFB supply (tonnes) from independent smallholders/ outgrowers/third-party FFB suppliers that is RSPO-certified? 0 (0%)</p>	<p>✗ 0 / 1 Source</p>
<p>153. Year expected to achieve 100% RSPO certification of all palm product processing facilities? 2024</p>	<p>✓ 1 / 1 Source</p>
<p>154. Percentage of all palm oil and oil palm products handled/traded/ processed (tonnes) that is RSPO-certified?</p>	<p>✗ 0 / 1</p>
<p>155. Sells or processes/trades RSPO-certified palm oil through Segregated or Identity Preserved supply chains? 0</p>	<p>✗ 0 / 1 Source</p>
<p>156. Indonesia Sustainable Palm Oil (ISPO) certified (100%)? As of 2018, nine estates had achieved ISPO certification and an additional estate had completed audits.</p>	<p>P 0.5 / 1 Source</p>
<p>157. Malaysia Sustainable Palm Oil (MSPO) certified? This indicator is disabled as the company does not operate in Malaysia.</p>	
<p>158. Certified under voluntary sustainability certification scheme (e.g. ISCC, SAS, RSB, etc.)? As of 31 December 2018, 51,020 hectares of nucleus plantations were certified under the ISCC scheme. In addition, six palm oil mills and the company's processing and bulking facilities are ISCC certified.</p>	<p>✓ 1 / 1 Source</p>



> Smallholders and suppliers

8 / 16 50%

⚠ 3 media reports



<p>159. Commitment to support smallholders?</p>	<p>✓ 1 / 1 Source</p>
<p>160. Programme to support scheme/plasma smallholders? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	<p>✓ 1 / 1 Source</p>
<p>161. Percentage of scheme/plasma smallholders involved in programme? The company only states that it has partnered with and supported more than 15,000 smallholders.</p>	<p>P 0.5 / 1 Source</p>
<p>162. Programme to support independent smallholders/outgrowers? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	<p>✓ 1 / 1 Source</p>
<p>163. Percentage of independent smallholders/outgrowers involved in programme?</p>	<p>✗ 0 / 1</p>

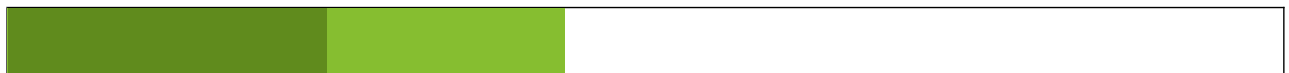
<p>164. Process used to prioritise, assess and/or engage suppliers on compliance with company's policy and/or legal requirements? Distributed copy of company's policy, undertook desktop assessments, conducted one-to-one and group meetings with external suppliers to ensure understand company's policies, and planning a supplier workshop.</p>	<p>✓ 1 / 1 Source</p>
<p>165. Percentage of suppliers assessed and/or engaged on compliance with company requirements? The company only states that "All our new suppliers are also screened using social and environmental criteria during our supplier onboarding process before we begin our trading relationship."</p>	<p>P 0.5 / 1 Source</p>
<p>166. Time-bound plan to engage with all high-risk mills within three years?</p>	<p>✗ 0 / 1</p>
<p>167. Programme to support high-risk mills to become compliant with sourcing policies? The company only states that it will hold one-on-one meetings and group sessions with its suppliers in order to make them understand its policies. No further details on the types of support could be found.</p>	<p>P 0.5 / 1 Source</p>
<p>168. Regularly engages with a subset of high-risk mills?</p>	<p>✗ 0 / 1</p>
<p>169. Procedures in place to assess all own and third-party supplying palm oil mills for risk level?</p>	<p>✓ 1 / 1 Source</p>
<p>170. Regularly assesses and categorises the risk level of all own and third-party supplying mills?</p>	<p>✗ 0 / 1 Source</p>
<p>171. Regularly reports the risk level of all own and third-party supplying mills identified in its supply chain?</p>	<p>✗ 0 / 1</p>
<p>172. Suspension or exclusion criteria for suppliers? Suspension if found to be engaged in the development of HCV, HCS or peat areas, in the use of fire in land preparation, or in the exploitation of local communities, and who do not take immediate remedial action within a given timeframe, business will be ceased with serious repeat violators.</p>	<p>✓ 1 / 1 Source</p>
<p>173. Time-bound action plans (including Key Performance Indicators) for suppliers to be in compliance with palm oil sourcing commitments? The company has only published actions plans for its suppliers which are not time-bound.</p>	<p>P 0.5 / 1 Source</p>
<p>174. Proportion of direct and indirect supply that comes from palm oil plantations which are compliant with palm oil sourcing policies?</p>	<p>✗ 0 / 1</p>



> Governance and grievances

55 / 8 68.8%

⚠ 2 media reports



<p>■ 175. Commitment to ethical conduct and prohibition of corruption?</p>	✓	1 / 1	Source
<p>■ 176. Commitment to ethical conduct and prohibition of corruption applies to all suppliers? The company has a commitment to ethical conduct and prohibits corruption, however, not clear if this applies to all suppliers.</p>	P	0.5 / 1	Source
<p>■ 177. Progress on commitment to ethical conduct and prohibition of corruption? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓	1 / 2	Source
<p>■ 178. Disclosure of the company's management approach to tax and payments to governments?</p>	✗	0 / 1	
<p>■ 179. Whistleblowing procedure?</p>	✓	1 / 1	Source
<p>■ 180. Own grievance or complaints system open to all stakeholders?</p>	✓	1 / 1	Source
<p>■ 181. Details of complaints and grievances disclosed?</p>	✓	1 / 1	Source

Media monitor: First Resources Ltd

SPOTT monitors global media sources for coverage of assessed companies. The media monitor gathers reports about specific activities related to the assessment indicator categories. ZSL does not assess or score the validity of media coverage, but users can explore the media monitor to provide context on implementation, and infer risks associated with reported operations on the ground.

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