

Apical Group

Palm oil
assessment

Total score:

72.2%

Latest update: October 2019

Next scheduled: November 2020

Bloomberg ticker: Private

RSPO member? Yes, the company's subsidiary AAA Oils & Fats Pte. Ltd. is an RSPO member

Activities: Palm kernel crushing, palm oil refining, trading and distribution

Headquarters: Singapore

Website: <https://www.apicalgroup.com/>

Total:

86.62 / 120

72.2%



> Sustainability policy and leadership

7 / 8 87.5%

13 media reports

1. Sustainable palm oil policy or commitment for all its operations?

This indicator is disabled as the company is only a processor or trader.

2. Sustainable palm oil policy or commitment applies to all suppliers?

✓ 1 / 1 [Source](#)

3. High-level position of responsibility for sustainability?

Director of Sustainability.

✓ 1 / 1 [Source](#)

4. One or more members within the board of the company have responsibility for sustainability?

This indicator is disabled as the company is not publicly listed.

5. Percentage or number of women in senior management team?

4.17%

✓ 1 / 1 [Source](#)

6. Percentage or number of women board members?

This indicator is disabled as the company is not publicly listed.

7. Member of multiple industry schemes or other external initiatives to reduce negative environmental or social outcomes associated with palm oil production?

NYDF, TFA 2020.

✓ 1 / 1 [Source](#)

8. Collaboration with stakeholders to reduce negative environmental or social outcomes associated with

	✓ 1 / 1 Source
<p>palm oil production? The company initiated "SUSTAIN (Sustainability Assurance & Innovation Alliance) together with a group of companies comprising oil palm growers, palm oil processors, consumer goods manufacturers, not-for-profit organisations and technology leaders." It also reports multiple collaborations with government and NGOs.</p>	
<p><input type="checkbox"/> 9. Sustainability report published within last two years? 2018 - 2018.</p>	✓ 1 / 1 Source
<p><input type="checkbox"/> 10. Reports through standardised reporting systems? GRI.</p>	✓ 1 / 1
<p><input type="checkbox"/> 11. Verification report on compliance with POIG Charter, if a POIG member? This indicator is disabled as the company is not a POIG member.</p>	
<p><input type="checkbox"/> 12. Climate risks assessment available?</p>	✗ 0 / 1



> Landbank, maps and traceability

0 88 / 14 70.6%

2 media reports



13. Total land area managed/controlled for oil palm (ha)?
This indicator is disabled as the company is only a processor or trader.

14. Total oil palm planted area (ha)?
This indicator is disabled as the company is only a processor or trader.

15. Plasma/scheme smallholders planted area (ha)?
This indicator is disabled as the company is only a processor or trader.

16. Unplanted (areas designated for future planting) (ha)?
This indicator is disabled as the company is only a processor or trader.

17. Conservation set-aside area, including HCV area (ha)?
This indicator is disabled as the company is only a processor or trader.

18. Area for infrastructure (ha)?
This indicator is disabled as the company is only a processor or trader.

19. Maps of estates/management units?
This indicator is disabled as the company is only a processor or trader.

20. Maps of scheme/plasma smallholders?

This indicator is disabled as the company is only a processor or trader.

✘ 0 / 1

■ **21. Names and locations of all third-party supplying plantations?**

■ **22. Number of company-owned mills?**

This indicator is disabled as the company does not own mills.

■ **23. Names and coordinates of company-owned mills?**

This indicator is disabled as the company does not own mills.

■ **24. Number (or percentage) of company-owned mills that source from company-owned plantations and/or third-party plantations?**

This indicator is disabled as the company does not own mills.

■ **25. Total volumes (or percentages) sourced by company-owned mills that come from company-owned plantations and/or third-party plantations?**

This indicator is disabled as the company does not own mills.

■ **26. Number of supplier mills?**

✓ 1 / 1 [Source](#)

■ **27. Names and coordinates of all third-party supplying mills?**

Coordinates are given for all mills supplying Sari Dumai Sejati Refinery, Marunda Refinery, Tanjung Balai Refinery and Kutai Refinery Nusantara, and Excelic Food Technology Co Ltd.

✓ 1 / 1 [Source](#)

■ **28. Number (or percentage) of third-party supplier mills that source from their own plantations and/or third-party plantations?**

The company reports that 21.84 % of its supplier mills source FFB from its own estates, and 78.16% source FFB from third party plantations.

✓ 1 / 1 [Source](#)

■ **29. Total volumes (or percentages) sourced from third-party supplier mills that come from their own plantations and/or third-party plantations?**

The company reports that 37.09% of its suppliers FFB source comes from its own estates, and 62.91% comes from third party plantations.

✓ 1 / 1 [Source](#)

■ **30. Total volume (or percentage) sourced for refineries that comes from intermediary traders and/or refiners rather than directly from mills?**

The company states that "All our refineries source 100% of our palm oil products directly from supplying mills, not through intermediaries, agents and/or other refiners".

✓ 1 / 1 [Source](#)

■ **31. Time-bound commitment to achieve 100% traceability to mill level?**

The company states it has achieved 100% traceability to mill level and aims to maintain this.

✓ 1 / 1 [Source](#)

■ **32. Percentage of supply traceable to mill level?**

100%

✓ 1 / 2 [Source](#)

■ **33. Time-bound commitment to achieve 100% traceability to plantation level?**

2020

✓ 1 / 1 [Source](#)

■ **34. Percentage of fresh fruit bunches (FFB) from own mills traceable to plantation level?**

This indicator is disabled as the company does not own mills.

■ **35. Percentage of fresh fruit bunches (FFB) from supplier mills traceable to plantation level?**

88%

P 0.88 / 2 [Source](#)

■ **36. Publishes traceability data at refinery level?**

The company reports traceability to mill level only for Sari Dumai Sejati Refinery, Marunda Refinery, Tanjung Balai Refinery and Kutai Refinery Nusantara. No data is reported for Excelic Food Technology Co Ltd.

P 0.5 / 1 [Source](#)

■ **37. Publishes traceability data at crusher level?**

The company reports traceability to mill level only.

P 0.5 / 1 [Source](#)



> **Deforestation and biodiversity**

678 / 10 67.8%

⚠ 8 media reports



■ **38. Commitment to zero deforestation or zero conversion of natural ecosystems?**

This indicator is disabled as the company is only a processor or trader.

■ **39. Commitment to zero deforestation or zero conversion of natural ecosystems applies to all suppliers?**

No deforestation commitment specifying protection of HCV, HCS and peatland, effective immediately.

✓ 1 / 1 [Source](#)

■ **40. Criteria for defining deforestation?**

HCV, HCS and peatland. The company states it is effective immediately (September 2014) for its own operations, but that it will "immediately work with our suppliers to socialize and encourage them to adopt this policy.".

P 0.5 / 1 [Source](#)

■ **41. Evidence of monitoring deforestation?**

P 0.75 / 2 [Source](#)

■ **42. Amount of illegal/non-compliant deforestation recorded in own operations?**

This indicator is disabled as the company is only a processor or trader.

■ **43. Amount of illegal/non-compliant deforestation recorded in supplier operations?**

P 0.5 / 1 [Source](#)

■ **44. Commitment to restoration of non-compliant deforestation/conversion?**

This indicator is disabled as the company is only a processor or trader.

■ **45. Commitment to restoration of non-compliant deforestation/conversion applies to all suppliers?**

✓ 1 / 1 [Source](#)

✓ 1 / 1 Source
+ 0.03 / 1

■ **46. Implementing a landscape or jurisdictional level approach?**

The company states it is in "Phase 1 of implementing Sustainability Assurance & Innovation Alliance (SUSTAIN), which is an initiative that brings together multiple stakeholders to collaboratively drive innovation in addressing landscape-level sustainability issues across the palm oil supply chain". Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.

■ **47. Commitment to biodiversity conservation?**

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 Source

■ **48. Commitment to biodiversity conservation applies to all suppliers?**

■ **49. Identified species of conservation concern, referencing international or national system of species classification?**

This indicator is disabled as the company is only a processor or trader.

■ **50. Examples of species and/or habitat conservation management?**

This indicator is disabled as the company is only a processor or trader.

■ **51. Commitment to no hunting or only sustainable hunting of species?**

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 Source

■ **52. Commitment to no hunting or only sustainable hunting of species applies to all suppliers?**



> **HCV, HCS and impact assessments**

3 / 5 70%

⚠ 4 media reports



■ **53. Commitment to conduct High Conservation Value (HCV) assessments?**

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 Source

■ **54. Commitment to conduct High Conservation Value (HCV) assessments applies to all suppliers?**

■ **55. High Conservation Value (HCV) assessments for planting undertaken prior to January 2015, and associated management and monitoring plans?**

This indicator is disabled as the company is only a processor or trader.

■ **56. High Conservation Value (HCV) assessments for all estates planted since January 2015?**

This indicator is disabled as the company is only a processor or trader.

■ **57. High Conservation Value (HCV) management and monitoring plans for all estates planted since January 2015?**

This indicator is disabled as the company is only a processor or trader.

■ **58. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS)?**

This indicator is disabled as the company is only a processor or trader.

P 0.5 / 1 [Source](#)

■ **59. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS) applies to all suppliers?**

The company's policy states "Independent HCV assessments will be peer reviewed by technical members from the HCV Resource Network" but it does not specify ALS.

■ **60. Satisfactory review of all High Conservation Value (HCV) assessments undertaken since January 2015 by the HCV ALS Quality Panel?**

This indicator is disabled as the company is only a processor or trader.

■ **61. Commitment to the High Carbon Stock (HCS) Approach?**

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 [Source](#)

■ **62. Commitment to the High Carbon Stock (HCS) Approach applies to all suppliers?**

■ **63. High Carbon Stock (HCS) assessments?**

This indicator is disabled as the company is only a processor or trader.

■ **64. Commitment to conduct social and environmental impact assessments (SEIAs)?**

This indicator is disabled as the company is only a processor or trader.

✓ 1 / 1 [Source](#)

■ **65. Commitment to conduct social and environmental impact assessments (SEIAs) applies to all suppliers?**

✗ 0 / 1

■ **66. Social and environmental impact assessments (SEIAs) undertaken, and associated management and monitoring plans?**



> **Peat, fire and GHG emissions**

5 / 7 71.4%

⚠ 1 media report



■ **67. Commitment to no planting on peat of any depth?**

This indicator is disabled as the company is only a processor or trader.

<p><input checked="" type="checkbox"/> 68. Commitment to no planting on peat of any depth applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>
<p><input checked="" type="checkbox"/> 69. Implementation of commitment to no planting on peat of any depth? This indicator is disabled as the company is only a processor or trader.</p>	
<p><input type="checkbox"/> 70. Landbank or planted area on peat? This indicator is disabled as the company is only a processor or trader.</p>	
<p><input checked="" type="checkbox"/> 71. Commitment to best management practices for soils and peat? This indicator is disabled as the company is only a processor or trader.</p>	
<p><input checked="" type="checkbox"/> 72. Commitment to best management practices for soils and peat applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>
<p><input checked="" type="checkbox"/> 73. Evidence of best management practices for soils and peat? This indicator is disabled as the company is only a processor or trader.</p>	
<p><input checked="" type="checkbox"/> 74. Commitment to zero burning? This indicator is disabled as the company is only a processor or trader.</p>	
<p><input checked="" type="checkbox"/> 75. Commitment to zero burning applies to all suppliers?</p>	<p>✓ 1 / 1 Source</p>
<p><input checked="" type="checkbox"/> 76. Evidence of fire monitoring and management? This indicator is disabled as the company is only a processor or trader.</p>	
<p><input type="checkbox"/> 77. Details/number of hotspots/fires in company estates? This indicator is disabled as the company is only a processor or trader.</p>	
<p><input type="checkbox"/> 78. Details/number of hotspots/fires within surrounding landscape/smallholders? This indicator is disabled as the company is only a processor or trader.</p>	
<p><input checked="" type="checkbox"/> 79. Time-bound commitment to reduce greenhouse gas (GHG) emissions intensity? The company states a future commitment to "Establish a baseline and set a group level 2020 and 2030 emissions reduction target for our operations".</p>	<p>✗ 0 / 1 Source</p>
<p><input checked="" type="checkbox"/> 80. Methodology used to calculate GHG emissions? ISCC Emission 205 methodology.</p>	<p>✓ 1 / 1 Source</p>
<p><input checked="" type="checkbox"/> 81. Progress towards commitment to reduce GHG emissions intensity? The company reports GHG Scope 1 emissions intensity from 2016 to 2018, however it is not improving and does not cover all of the company's palm oil operations.</p>	<p>P 0.5 / 1 Source</p>
<p><input checked="" type="checkbox"/> 82. Percentage of mills with methane capture (100%)?</p>	

This indicator is disabled as the company does not own mills.

P 0.5 / 1 [Source](#)

83. GHG emissions intensity?

The company reports GHG Scope 1 and 2 emissions intensity as 1.93 and 43.64 kg CO₂/MT CPO respectively, however it does not cover all of the company's palm oil operations.

84. GHG emissions from land use change?

This indicator is disabled as the company is only a processor or trader.



> **Water, chemical and pest management**

6.25 / 10 62.5%

5 media reports



✓ 1 / 1 [Source](#)

85. Time-bound commitment to improve water use intensity?

The company has a current target to achieve a water intensity of 0.17m³/MT CPO processed, and it will set new group level targets in 2020.

P 0.5 / 1 [Source](#)

86. Progress towards commitment on water use intensity?

The company reports an improvement in water use intensity for two of its refineries only.

✓ 1 / 1 [Source](#)

87. Water use intensity?

The company reports water use intensity (m³ of water per tonne of CPO processed) for each of its refineries.

✗ 0 / 1

88. Time-bound commitment to improve water quality (BOD and COD)?

✗ 0 / 1

89. Progress towards commitment on water quality (BOD and COD)?

P 0.75 / 1 [Source](#)

90. Treatment of palm oil mill effluent (POME) and/or palm oil refinery effluent (PORE)?

91. Commitment to protect natural waterways through buffer zones?

This indicator is disabled as the company is only a processor or trader.

92. Implementation of commitment to protect natural waterways through buffer zones?

This indicator is disabled as the company is only a processor or trader.

93. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers?

This indicator is disabled as the company is only a processor or trader.

✗ 0 / 1

94. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers, applies to all suppliers?

■ **95. Implementation of commitment to reduce chemical usage?**

This indicator is disabled as the company is only a processor or trader.

■ **96. Chemical usage per ha or list of chemicals used?**

This indicator is disabled as the company is only a processor or trader.

■ **97. Commitment to no use of paraquat?**

This indicator is disabled as the company is only a processor or trader.

■ **98. Commitment to no use of paraquat applies to all suppliers?**

✓ 1 / 1 [Source](#)

■ **99. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides?**

This indicator is disabled as the company is only a processor or trader.

■ **100. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides applies to all suppliers?**

✓ 1 / 1 [Source](#)

■ **101. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention?**

This indicator is disabled as the company is only a processor or trader.

■ **102. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention applies to all suppliers?**

✓ 1 / 1 [Source](#)

■ **103. Integrated Pest Management (IPM) approach?**

This indicator is disabled as the company is only a processor or trader.



> **Community, land and labour rights**

31.65 / 40 79.1%

■ **104. Commitment to human rights?**

✓ 1 / 1 [Source](#)

■ **105. Commitment to human rights applies to all suppliers?**

✓ 1 / 1 [Source](#)

■ **106. Progress on human rights commitment?**

The company implemented its Priority Supplier Engagement Programme with suppliers to assess and recommend good practices in human rights. It also held three SVP workshops which included sessions on social issues and promotion of human rights to suppliers, supported by sustainability consultants CORE and Earthworm. Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.

✓ + 1 / 1 [Source](#)
0.03 / 1

<p>107. Commitment to respect legal and customary land tenure rights?</p>	✓	1 / 1	Source
<p>108. Commitment to legal and customary land rights applies to all suppliers? The commitment applies to all suppliers however it is only in relation to FPIC.</p>	P	0.5 / 1	Source
<p>109. Details of process for addressing land conflicts available? The company states that conflicts are resolved through its grievance process but no specific procedure for addressing land conflicts could be found.</p>	P	0.5 / 1	Source
<p>110. Commitment to respect indigenous and local communities' rights?</p>	✓	1 / 1	Source
<p>111. Commitment to indigenous and local communities' rights applies to all suppliers?</p>	✓	1 / 1	Source
<p>112. Examples of local stakeholder engagement to prevent conflicts? The company states it aims to minimise conflicts "through proactive and direct engagement with relevant stakeholders". Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓ +	1 / 1 0.03 / 1	Source
<p>113. Commitment to free, prior and informed consent (FPIC)?</p>	✓	1 / 1	Source
<p>114. Commitment to free, prior and informed consent (FPIC) applies to all suppliers?</p>	✓	1 / 1	Source
<p>115. Details of free, prior and informed consent (FPIC) process available?</p>	✓	1 / 1	Source
<p>116. Commitment to support the inclusion of women across palm oil operations, including addressing barriers faced?</p>	✗	0 / 1	
<p>117. Commitment to support the inclusion of women across palm oil operations, including addressing barriers faced, applies to all suppliers?</p>	✗	0 / 1	
<p>118. Commitment to mitigate impacts on food security? This indicator is disabled as the company is only a processor or trader.</p>			
<p>119. Commitment to mitigate impacts on food security applies to all suppliers?</p>	✓	1 / 1	Source
<p>120. Progress on commitment to mitigate impacts on food security? This indicator is disabled as the company is only a processor or trader.</p>			
<p>121. Commitment to provide essential community services and facilities? This indicator is disabled as the company is only a processor or trader.</p>			
<p>122. Progress on commitment to provide essential community services and facilities?</p>			

This indicator is disabled as the company is only a processor or trader.

<p>123. Commitment to respect all workers' rights?</p>	✓	1 / 1 Source
<p>124. Commitment to respect all workers' rights applies to all suppliers?</p>	✓	1 / 1 Source
<p>125. Progress on commitment to respect all workers' rights? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓ +	1 / 1 Source 0.03 / 1
<p>126. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles?</p>	✓	1 / 1 Source
<p>127. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles applies to all suppliers?</p>	✓	1 / 1 Source
<p>128. Commitment to eliminate gender-related discrimination with regards to employment and occupation?</p>	✓	1 / 1 Source
<p>129. Commitment to eliminate gender-related discrimination with regards to employment and occupation applies to all suppliers?</p>	✓	1 / 1 Source
<p>130. Percentage or number of temporary employees? 306 (15.5%) - Contract workers.</p>	✓	1 / 1 Source
<p>131. Percentage or number of women employees? 348 (17.7%)</p>	✓	1 / 1 Source
<p>132. Commitment to pay at least minimum wage?</p>	✓	1 / 1 Source
<p>133. Commitment to pay at least minimum wage applies to all suppliers?</p>	✓	1 / 1 Source
<p>134. Progress on commitment to pay minimum wage? Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓ +	1 / 1 Source 0.03 / 1
<p>135. Reporting of salary by gender?</p>	✓	1 / 1 Source
<p>136. Commitment to address occupational health and safety?</p>	✓	1 / 1 Source
<p>137. Commitment to address occupational health and safety applies to all suppliers?</p>	✓	1 / 1 Source

<p>■ 138. Reduction of time lost due to work-based injuries? The company reports a high consequence work-related injury rate and a recordable work-related injury rate for both employees and contractors from 2016 to 2018, and states that "work-related injuries reduced by 56% compared to the previous year".</p>	P	0.75 / 1	Source
<p>■ 139. Time lost due to work-based injuries? The company reports a high consequence work-related injury rate and a recordable work-related injury rate for both employees and contractors.</p>	✓	1 / 1	Source
<p>■ 140. Zero fatalities as a result of work-based accidents?</p>	P	0.75 / 1	Source
<p>■ 141. Number of fatalities as a result of work-based accidents? 0</p>	✓	1 / 1	Source
<p>■ 142. Provision of personal protective equipment and related training? The company states it provides PPE and provides various health and safety trainings. Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.</p>	✓ +	1 / 1 0.03 / 1	Source

 > Certification standards

3.03 / 7 43.3%

 3 media reports



<p>■ 143. Member of the Roundtable on Sustainable Palm Oil (RSPO)? The company's subsidiary, AAA Oils & Fats Pte. Ltd. became a member of the RSPO in 2011. Its membership covers four refineries – PT. Asianagro Agungjaya Marunda, PT. Asianagro Agungjaya Tanjung Balai, PT. Kutai Refinery Nusantara and PT. Sari Dumai Sejati, however the company's refinery in China is not included in the membership.</p>	P	0.5 / 1	Source
<p>■ 144. RSPO-certified within three years of joining the RSPO or by November 2010 for companies joining prior to finalisation of the RSPO certification systems in November 2007? 2012 - The company's subsidiary, AAA Oils & Fats Pte. Ltd., obtained its first certification in 2012.</p>	P	0.5 / 1	Source
<p>■ 145. Submitted most recent RSPO Annual Communication of Progress (ACOP)? The company's subsidiary, AAA Oils & Fats Pte. Ltd., submitted its 2018 ACOP.</p>	P	0.5 / 1	Source
<p>■ 146. Listed all countries and regions in which operates in most recent RSPO Annual Communication of Progress (ACOP)? This indicator is disabled as the company is only a processor or trader.</p>			
<p>■ 147. Time-bound plan for achieving 100% RSPO certification of estates and mills within five years or achieved 100% RSPO-certification of estates? This indicator is disabled as the company is only a processor or trader.</p>			

■ **148. Percentage of area (ha) RSPO-certified?**

This indicator is disabled as the company is only a processor or trader.

■ **149. Percentage of scheme/plasma smallholders (ha) RSPO-certified?**

This indicator is disabled as the company is only a processor or trader.

■ **150. Percentage of mills RSPO-certified?**

This indicator is disabled as the company does not own mills.

■ **151. Time-bound plan for achieving 100% RSPO certification of scheme/plasma/ associated smallholders and outgrowers within five years or target already achieved?**

This indicator is disabled as the company is only a processor or trader.

■ **152. Percentage of FFB supply (tonnes) from independent smallholders/ outgrowers/third-party FFB suppliers that is RSPO-certified?**

This indicator is disabled as the company is only a processor or trader.

■ **153. Year expected to achieve 100% RSPO certification of all palm product processing facilities?**
2020 - The company's subsidiary, AAA Oils & Fats Pte. Ltd., has a target of 2020. P 0.5 / 1 [Source](#)

■ **154. Percentage of all palm oil and oil palm products handled/traded/ processed (tonnes) that is RSPO-certified?**
2.8% P 0.03 / 1 [Source](#)

■ **155. Sells or processes/trades RSPO-certified palm oil through Segregated or Identity Preserved supply chains?**
X 0 / 1

■ **156. Indonesia Sustainable Palm Oil (ISPO) certified (100%)?**
This indicator is disabled as the company is only a processor or trader.

■ **157. Malaysia Sustainable Palm Oil (MSPO) certified?**
This indicator is disabled as the company does not operate in Malaysia.

■ **158. Certified under voluntary sustainability certification scheme (e.g. ISCC, SAS, RSB, etc.)?**
ISCC. ✓ 1 / 1 [Source](#)



> **Smallholders and suppliers**

85 / 11 77.3%

⚠ 8 media reports



■ **159. Commitment to support smallholders?**

This indicator is disabled as the company does not source from plasma/scheme smallholders.

■ **160. Programme to support scheme/plasma smallholders?**

This indicator is disabled as the company is only a processor or trader.

■ **161. Percentage of scheme/plasma smallholders involved in programme?**

This indicator is disabled as the company is only a processor or trader.

■ **162. Programme to support independent smallholders/outgrowers?**

This indicator is disabled as the company is only a processor or trader.

■ **163. Percentage of independent smallholders/outgrowers involved in programme?**

This indicator is disabled as the company is only a processor or trader.

■ **164. Process used to prioritise, assess and/or engage suppliers on compliance with company's policy and/or legal requirements?**

The company assesses suppliers through its Mill Prioritisation Process, and engages with them through its Priority Supplier Engagement Programme, Traceability Outreach Programme, and Shared Value Programme.

✓ 1 / 1 [Source](#)

■ **165. Percentage of suppliers assessed and/or engaged on compliance with company requirements?**

The company reports the percentage of suppliers engaged through its Priority Supplier Engagement Programme, Traceability Outreach Programme, Mill Prioritisation Process and Shared Value Programme processed as of January 2019.

P 0.75 / 1 [Source](#)

■ **166. Time-bound plan to engage with all high-risk mills within three years?**

✓ 1 / 1 [Source](#)

■ **167. Programme to support high-risk mills to become compliant with sourcing policies?**

The company engages mills through its Priority Supplier Engagement Programme and Shared Value Programme which includes conducting workshops for suppliers on a selection of topics.

P 0.75 / 1 [Source](#)

■ **168. Regularly engages with a subset of high-risk mills?**

The company has a minimum target of visiting 10 high risk mills annually.

P 0.75 / 1 [Source](#)

■ **169. Procedures in place to assess all own and third-party supplying palm oil mills for risk level?**

The company assesses risk level of mills through a Mill Prioritisation Process.

✓ 1 / 1 [Source](#)

■ **170. Regularly assesses and categorises the risk level of all own and third-party supplying mills?**

P 0.75 / 1 [Source](#)

■ **171. Regularly reports the risk level of all own and third-party supplying mills identified in its supply chain?**

The company states that 18% of suppliers in its supply chain are categorised as high priority, and the remaining 82% are categorised as medium to low priority.

P 0.75 / 1 [Source](#)

■ **172. Suspension or exclusion criteria for suppliers?**

The company states it "does not knowingly source from problematic suppliers such as those that engage in illegal activities

✓ 1 / 1 [Source](#)

or violate community rights". For any proven violations raised through the company's grievance system, the company states "suppliers are required to provide a concrete corrective action plan with clear timelines. Failure to respond and commit towards remedial action triggers a suspension of contracts until progress has been made or the issue has been resolved."

✘ 0 / 1

■ 173. Time-bound action plans (including Key Performance Indicators) for suppliers to be in compliance with palm oil sourcing commitments?

P 0.75 / 1 [Source](#)

■ 174. Proportion of direct and indirect supply that comes from palm oil plantations which are compliant with palm oil sourcing policies?



> Governance and grievances

5.03 / 8 62.9%

⚠ 1 media report



✓ 1 / 1 [Source](#)

■ 175. Commitment to ethical conduct and prohibition of corruption?

✘ 0 / 1

■ 176. Commitment to ethical conduct and prohibition of corruption applies to all suppliers?

✓ 1 / 1 [Source](#)
+ 0.03 / 1

■ 177. Progress on commitment to ethical conduct and prohibition of corruption?
Points for external verification have been awarded on the basis of the company's RSPO certified landbank/volume.

✘ 0 / 1

■ 178. Disclosure of the company's management approach to tax and payments to governments?

✓ 1 / 1 [Source](#)

■ 179. Whistleblowing procedure?

✓ 1 / 1 [Source](#)

■ 180. Own grievance or complaints system open to all stakeholders?

✓ 1 / 1 [Source](#)

■ 181. Details of complaints and grievances disclosed?