**AgroAmerica**

**Total score:** 85%

**Latest update:** November 2020  
**Next scheduled:** November 2021

<table>
<thead>
<tr>
<th>Landbank (oil palm)</th>
<th>25,965 hectares</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Bloomberg ticker:</strong></td>
<td>Private</td>
</tr>
<tr>
<td><strong>RSPO member?</strong></td>
<td>Yes, subsidiaries Agrocaribe and Agroaceite, S.A. are RSPO members</td>
</tr>
<tr>
<td><strong>Other initiatives:</strong></td>
<td>Sustainable Agriculture Network (SAN)</td>
</tr>
<tr>
<td><strong>Activities:</strong></td>
<td>Oil palm cultivation, milling, palm kernel crushing, palm oil refining, trading and distribution</td>
</tr>
<tr>
<td><strong>Locations:</strong></td>
<td>Guatemala (Izabal, Retalhuleu), Panama (Chiriqui), Mexico (Veracruz)</td>
</tr>
<tr>
<td><strong>Headquarters:</strong></td>
<td>Guatemala</td>
</tr>
<tr>
<td><strong>Website:</strong></td>
<td><a href="https://agroamerica.com/en/">https://agroamerica.com/en/</a></td>
</tr>
</tbody>
</table>

### Sustainability report (2019)

| Total: | 151.21 / 178 | 85% |

#### Sustainability policy and leadership

<table>
<thead>
<tr>
<th>1. Sustainable palm oil policy or commitment for all its operations?</th>
<th>✓ 1 / 1</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>The company meets this indicator through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (&gt;75%) and a further commitment to be 100% certified within five years. The company also has an environmental management policy.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| 2. Sustainable palm oil policy or commitment applies to all suppliers? | ✓ 1 / 1 | Source |

| 3. High-level position of responsibility for sustainability? | ✓ 1 / 1 | Source |
| Chief Sustainability Officer who reports to the CEO. |

| 4. One or more members within the board of the company have responsibility for sustainability? | ✓ 1 / 1 | Source |
| This indicator is disabled as the company does not have a Board of Directors. |

| 5. Percentage or number of women in senior management team? | ✓ 1 / 1 | Source |

<p>| 6. Percentage or number of women board members? | ✓ 1 / 1 | Source |
| This indicator is disabled as the company does not have a Board of Directors. |</p>
<table>
<thead>
<tr>
<th>Question</th>
<th>Score</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>7. Member of multiple industry schemes or other external initiatives to reduce negative environmental or social outcomes associated with palm oil production?</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>The company contributed to the methodology of “Permanent Plots of Forest Measurement in Mangrove” which was implemented by the National Forest Institute of Guatemala to monitor and gather information for the decision making for Mangrove conservation. The company also participates in River Basins technical group, which works on improving the life of those living in river areas in Guatemala.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Collaboration with stakeholders to reduce negative environmental or social outcomes associated with palm oil production?</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>The company contributed to the methodology of “Permanent Plots of Forest Measurement in Mangrove” which was implemented by the National Forest Institute of Guatemala to monitor and gather information for the decision making for Mangrove conservation. The company also participates in River Basins technical group, which works on improving the life of those living in river areas in Guatemala.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. Sustainability report published within last two years?</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>The sustainability report has been prepared in accordance with GRI standards but no report has been published on GRI database.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10. Reports through standardised reporting systems?</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>The sustainability report has been prepared in accordance with GRI standards but no report has been published on GRI database.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11. Verification report on compliance with POIG Charter, if a POIG member?</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>This indicator is disabled as the company is not a POIG member.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12. Climate risks assessment available?</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Landbank, maps and traceability</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13. Total land area managed/controlled for oil palm (ha)?</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>25,964.7 - The figure includes the areas given for the company's subsidiaries: Agrocaribe, Agroaceite, and Agropalma de Inversiones.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14. Total oil palm planted area (ha)?</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>24,682.8 - The figures include the areas given for the company's subsidiaries: Agrocaribe and Agroaceite and Agropalma de Inversiones.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15. Plasma/scheme smallholders planted area (ha)?</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>This indicator is disabled as the company does not source from scheme/plasma smallholders.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>16. Unplanted (areas designated for future planting) (ha)?</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>454.28 - The figure includes the areas given for the company's subsidiaries, Agrocaribe, Agroaceite, and Agropalma de Inversiones.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>17. Conservation set-aside area, including HCV area (ha)?</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>827.6 - The company reports the HCV areas and other conservation areas for Agrocaribe, Agroaceite, and Agropalma de Inversiones.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## 18. Maps of estates/management units?
Concession maps for Agrocaribe and Agroaceite have been submitted to the RSPO, as reported in the 2019 ACOPs. For Agropalma de Inversiones, a static image file showing estate boundaries is provided, but a geo-referenced map of estate boundaries was not found.

## 19. Maps of scheme/plasma smallholders?
This indicator is disabled as the company does not source from scheme/plasma smallholders.

## 20. Names and locations of all third-party supplying plantations?
Names and maps of independent producers are provided for Agrocaribe and Agropalma de Inversiones, dated 2019. The maps are static image files showing estate boundaries, but geo-referenced maps of estate boundaries were not found.

## 21. Number of company-owned mills?
4 - The company has three mills in Guatemala and one in Panama.

## 22. Names and locations of company-owned mills?

## 23. Number (or percentage) of company-owned mills that source from company-owned operations and/or third parties?
The company reports that as of 2019 across its four mills, 88% of FFB is produced in its own plantations and 12% is from third parties. It reports the breakdown per subsidiary as "Agroaceite = 100% FFB owned; Agrocaribe = 90% FFB owned and AgroPalma de Inversiones = 22% FFB owned.". From this it can be determined that the one mill under Agroaceite sources only from the company’s own plantations, and for the other two mills under Agrocaribe and one mill under Agropalma de Inversiones, sourcing is from both own plantations and third parties.

## 24. Reports total volumes (or percentages) sourced by company-owned mills that come from company-owned operations and/or third parties?
The company reports that as of 2019 across its four mills, 88% of FFB is produced in its own plantations and 12% is from third parties. It reports the breakdown per subsidiary as "Agroaceite = 100% FFB owned; Agrocaribe = 90% FFB owned and AgroPalma de Inversiones = 22% FFB owned.".

## 25. Number of third party supplying mills?
6

## 26. Names and locations of all third-party supplying mills?

## 27. Number (or percentage) of third party supplying mills that source from their own plantations and/or third party plantations?
The company reports that as of 2019, 100% of supplying mills for its one refinery, under Agrocaribe, source from its own plantations.

## 28. Reports total volume (or percentages) sourced from third-party supplying mills that come from the supplying mills’ own operations and/or third parties?
The company reports that as of 2019, its one refinery (under Agrocaribe) sourced 63% from Agroaceite and 37% from third-party supplying mills. It reports that 100% of these supplying mills source from their own plantations.

## 29. Total volume (or percentage) sourced for refineries that comes from intermediary traders and/or
The company reports that as of 2019, it sources 63% from Agroaceite (which has no refinery) and 37% from third-party supplying mills. Therefore 100% of refinery supply is directly from mills/crushing facilities rather than other refineries or intermediary traders.

30. Time-bound commitment to achieve 100% traceability to mill level?
The company provides a commitment to achieve 100% traceability to mills and plantations by 2021.

31. Percentage of supply traceable to mill level?
The company reports that all of its four crushers are integrated with mills, meaning 100% traceability to mill for crushing facilities. The company has one refinery, which is certified under the RSPO Identity Preserved model and for which it reports full traceability to mill.

32. Time-bound commitment to achieve 100% traceability to plantation level?
The company provides a commitment to achieve 100% traceability to plantation level by 2021.

33. Percentage of fresh fruit bunches (FFB) supply to own mills traceable to plantation level?
Three of the company's four palm oil mills have RSPO Identity Preserved (IP) certification, therefore there is external verification that a significant proportion of its FFB supply is traceable to plantation. However, total volumes of FFB sourced by the company, and total volumes sourced by each mill, are not reported therefore the total percentage of supply traceable under IP cannot be calculated.

34. Percentage of supply from third-party mills traceable to plantation level?
Three of the company's four palm oil mills have RSPO Identity Preserved (IP) certification, therefore there is external verification that a significant proportion of its FFB supply is traceable to plantation. However, total volumes of FFB sourced by the company, and total volumes sourced by each mill, are not reported therefore the total percentage of supply traceable under IP cannot be calculated.

35. Publishes traceability data at refinery level?
The company has one refinery, which is certified under the RSPO Identity Preserved model and for which it reports full traceability to plantation.

36. Publishes traceability data at crusher level?
[Externally verified] All of the company's crushing facilities are integrated with its mills. Three out of four crushing facilities are RSPO IP certified.

37. Member of the Roundtable on Sustainable Palm Oil (RSPO)?
[Externally verified] 2008 - Two of the company's subsidiaries are RSPO members, Agroaceite (2011) and Agrocaribe (2008). The company reports that Agroamerica Tropical Oil Holding Corp. is in the process of obtaining group level RSPO certification.
38. RSPO-certified within three years of joining the RSPO or by November 2010, for companies joining prior to finalisation of the RSPO certification systems in November 2007?
[Externally verified] Agrocaribe became a member in 2008 but Guatemala Local Interpretation of the RSPO Principles and Criteria was not approved by the RSPO until 2013, and Agrocaribe then was certified in 2014 - therefore this subsidiary was certified within three years of the Local Interpretation being available. However, Agroaceite became a member in 2011 but had no certification until 2019.

39. Submitted most recent RSPO Annual Communication of Progress (ACOP)?
The company’s RSPO-member subsidiaries Agroaceite and Agrocaribe submitted 2019 ACOPs. Agroamerica Tropical Oil Holding Corp. is in the process of obtaining group level RSPO certification.

40. Listed all countries and regions in which operates in most recent RSPO Annual Communication of Progress (ACOP)?
The company’s subsidiaries that are members of the RSPO both report operating in Guatemala in the 2019 ACOP.

41. Percentage of area (ha) RSPO-certified?
92% - The certified area figure relates to the company’s subsidiaries Agroaceite, Agrocaribe, and Agropalma.

42. Percentage of mills RSPO-certified?
75% - Three of the company’s four mills are RSPO-certified.

43. Time-bound plan for achieving 100% RSPO certification of estates and mills within 5 years or achieved 100% RSPO-certification of estates?
2021 - The company’s subsidiaries that are RSPO members have achieved 100% certification of estates. The company reports it intends to become a member at group level and obtain 100% certification by 2021.

44. Year expected to achieve 100% RSPO certification of all palm product processing facilities?
2019 - The company’s subsidiary Agrocaribe has a refinery and has already achieved 100% certification.

45. Percentage of scheme/plasma smallholders (ha) RSPO-certified?
This indicator is disabled as the company does not source from scheme/plasma smallholders.

46. Time-bound plan for achieving 100% RSPO certification of scheme/plasma/associated smallholders and outgrowers within 5 years or target already achieved?
This indicator is disabled as the company has no scheme/plasma/associated smallholders or outgrowers.

47. Percentage of FFB supply (tonnes) from independent smallholders/outgrowers/third-party FFB suppliers that is RSPO-certified?
The company’s subsidiaries, Agrocaribe and Agropalma de Inversiones, source from smallholders and outgrowers. Agrocaribe reports in 2019 that 94% of its outgrower supplier is certified, but no volume data is reported for Agropalma de Inversiones, so the overall percentage of total supply certified for the company cannot be calculated.

48. Percentage of all palm oil and oil palm products handled/traded/processed (tonnes) that is RSPO-certified?
The company’s subsidiaries Agrocaribe and Agroaceite report 100% CSPK in the 2019 grower ACOPs, and Agrocaribe (which owns the company’s only refinery) reports 100% certification of all palm oil and oil palm products sourced in the 2019 processor and trader ACOP. The crushing facility under Agropalma de Inversiones has no certification, but the volume of palm kernel processed through this facility is not reported, so the total proportion of processed products certified under AgroAmerica as a whole cannot be calculated.
| 49. Sells or processes/trades RSPO-certified palm oil through Segregated or Identity Preserved supply chains? | ✓ | 1 / 1 | Source |
| Segregated and Identity Preserved. |

| 50. Indonesia Sustainable Palm Oil (ISPO) certified (100%)? | | | |
| This indicator is disabled as the company does not operate in Indonesia. |

| 51. Malaysia Sustainable Palm Oil (MSPO) certified? | | | |
| This indicator is disabled as the company does not operate in Malaysia. |

| 52. Certified under voluntary sustainability certification scheme (e.g. ISCC, SAS, RSB)? | ✓ | 1 / 1 | Source |
| SAS. |

### Deforestation and biodiversity

**3 media reports**

| 53. Commitment to zero deforestation or zero conversion of natural ecosystems? | ✓ | 1 / 1 | Source |
| The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have been therefore awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years. The company also has an NDPE policy. |

| 54. Commitment to zero deforestation or zero conversion of natural ecosystems applies to all suppliers? | ✓ | 1 / 1 | Source |
| The company's "No Deforestation, No Peat and No Exploitation Policy" applies to all third parties that are suppliers. |

| 55. Criteria for defining deforestation? | ✓ | 1 / 1 | Source |
| The company commits to no land clearing damaging primary forests or areas required to protect or enhance HCVs since November 2005, and no land clearing damaging HCVs or HCS forest since November 2018, through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years. |

| 56. Evidence of monitoring deforestation? | ✓ | 1 / 1 | Source |
| Points for external verification have been awarded on the basis of the company's RSPO-certified landbank. The company also reports practices for monitoring deforestation rates and fires through Global Watch every month. |

| 57. Evidence of monitoring deforestation in supplier operations? | ° | 0.5 / 1 | Source |
| The company reports that every month it carries out monitoring of non-compliant deforestation and fires within the 'vicinity of' its operations and those of its suppliers, using Global Forest Watch. Details on the extent of the area being monitored and methodology are not clear. |

| 58. Amount of illegal/non-compliant deforestation recorded in own operations? | ✓ | 1 / 1 | Source |
| 0 (0%) - The company reports 0 ha of non-compliant deforestation across its operations and those of its suppliers. |
### 59. Amount of illegal/non-compliant deforestation recorded in supplier operations?
0 (0%) - The company reports 0 ha of non-compliant deforestation across its operations and those of its suppliers.

### 60. Commitment to restoration of non-compliant deforestation/conversion?
The company commits to applying the RSPO Remediation and Compensation Procedure where there has been land clearing without prior HCV assessment since November 2005, or without prior HCV-HCSA assessment since November 2018, through the RSPO Principles and Criteria 2018. However, a commitment covering restoration of all non-compliant deforestation/conversion was not found. Partial points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within 5 years.

### 61. Commitment to restoration of non-compliant deforestation/conversion applies to all suppliers?
The company applies the RSPO Remediation and Compensation Procedure to suppliers where there has been land clearing without prior HCV assessment since November 2005, or without prior HCV-HCSA assessment since November 2018, through the RSPO Principles and Criteria 2018. The company also states in its suppliers policy a commitment for suppliers to restoration in areas of illegal or non-conforming deforestation, but the details of what is defined as non-conforming are not provided, and neither is a cut-off date beyond which deforestation/conversion by suppliers would not be accepted.

### 62. Implementing a landscape or jurisdictional level approach?
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank. The company is also a member of multiple landscape-level schemes.

### 63. Commitment to biodiversity conservation?

### 64. Commitment to biodiversity conservation applies to all suppliers?

### 65. Identified species of conservation concern, referencing international or national system of species classification?
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank. The company also reports multiple conservation management projects.

### 66. Examples of species and/or habitat conservation management?
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank. The company also reports multiple conservation management projects.

### 67. Commitment to no hunting or only sustainable hunting of species?

### 68. Commitment to no hunting or only sustainable hunting of species applies to all suppliers?

### 69. Commitment to conduct High Conservation Value (HCV) assessments?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been
awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

70. Commitment to conduct High Conservation Value (HCV) assessments applies to all suppliers?

71. High Conservation Value (HCV) assessments for planting undertaken prior to January 2015, and associated management and monitoring plans?
Two HCV assessment summaries are available for planting that took place before 2015, containing management and monitoring recommendations.

72. High Conservation Value (HCV) assessments for all estates planted since January 2015?
Two NPPs have been submitted since January 2015 (one for Agroaceite, one for Agrocaribe) and their assessment summaries and management plans are available. No new planting has been undertaken in Panama since January 2015.

73. High Conservation Value (HCV) management and monitoring plans for all estates planted since January 2015?
Two NPPs have been submitted since January 2015 (one for Agroaceite, one for Agrocaribe) and their assessment summaries and management plans are available. No new planting has been undertaken in Panama since January 2015.

74. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS)?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

75. Commitment to only use licensed High Conservation Value (HCV) assessors accredited by the HCV Resource Network's Assessor Licensing Scheme (ALS) applies to all suppliers?
This indicator is disabled as the company only sources from independent smallholders.

76. Satisfactory review of all High Conservation Value (HCV) assessments undertaken since January 2015 by the HCV ALS Quality Panel?
HCV assessments for subsidiary Agroaceite for “Municipalities: Coatepeque, Pajapita, and Retalhuleu Departments: San Marcos, Quetzaltenango and Retalhuleu” (2016) and Agrocaribe for “Guatemala, Izabal” (2017) were both ‘satisfactory’ on the HCVRN website.

77. Commitment to the High Carbon Stock (HCS) Approach?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

78. Commitment to the High Carbon Stock (HCS) Approach applies to all suppliers?

79. High Carbon Stock (HCS) assessments available?
Two NPPs have been submitted since January 2015 and their assessment summaries and management plans are available, one of which (Agrocaribe) includes an HCS assessment.

80. Commitment to conduct social and environmental impact assessments (SEIAs)?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.
within five years.

<table>
<thead>
<tr>
<th>81. Commitment to conduct social and environmental impact assessments (SEIAs) applies to all suppliers?</th>
<th>✓</th>
<th>1/1</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>82. Social and environmental impact assessments (SEIAs) available, and associated management and monitoring plans?</td>
<td>✓</td>
<td>1/1</td>
<td>Source</td>
</tr>
</tbody>
</table>

Two NPPs have been submitted since January 2015 and their assessment summaries and management plans are available, one of which (Agrocaribe) includes a summary of the SEIA.

### Peat, fire and GHG emissions

92% of the indicator is grey.

<table>
<thead>
<tr>
<th>83. Commitment to no planting on peat of any depth?</th>
<th>✓</th>
<th>1/1</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>84. Commitment to no planting on peat of any depth applies to all suppliers?</td>
<td>✓</td>
<td>1/1</td>
<td>Source</td>
</tr>
<tr>
<td>85. Landbank or planted area on peat (ha)?</td>
<td>✓</td>
<td>0</td>
<td>Source</td>
</tr>
<tr>
<td>86. Implementation of commitment to no planting on peat of any depth?</td>
<td>✓</td>
<td>1/1</td>
<td>Source</td>
</tr>
</tbody>
</table>

This indicator is disabled as the company states it has no landbank on peat.

<table>
<thead>
<tr>
<th>87. Commitment to best management practices for soils and peat?</th>
<th>✓</th>
<th>1/1</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>88. Commitment to best management practices for soils and peat applies to all suppliers?</td>
<td>✓</td>
<td>1/1</td>
<td>Source</td>
</tr>
<tr>
<td>89. Evidence of best management practices for soils and peat?</td>
<td>✓</td>
<td>✓</td>
<td>0.92/1</td>
</tr>
</tbody>
</table>

Points for external verification have been awarded on the basis of the company's RSPO-certified landbank.

<table>
<thead>
<tr>
<th>90. Commitment to zero burning?</th>
<th>✓</th>
<th>1/1</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>91. Commitment to zero burning applies to all suppliers?</td>
<td>✓</td>
<td>1/1</td>
<td>Source</td>
</tr>
</tbody>
</table>
### 92. Evidence of fire monitoring and management?
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank. Some evidence of fire monitoring is publicly available on the company's website.

<table>
<thead>
<tr>
<th></th>
<th>1 / 1 Source</th>
<th>0.56 / 1</th>
</tr>
</thead>
</table>

### 93. Details/number of hotspots/fires in company estates?
The company reports that in 2019 zero fires were detected within its estates and those of its suppliers.

<table>
<thead>
<tr>
<th></th>
<th>1 / 1 Source</th>
<th></th>
</tr>
</thead>
</table>

### 94. Details/number of hotspots/fires within surrounding landscape/smallholders?
0 (0%) - The company reports that in 2019 zero fires were detected within its estates and those of its suppliers.

<table>
<thead>
<tr>
<th></th>
<th>1 / 1 Source</th>
<th></th>
</tr>
</thead>
</table>

### 95. Time-bound commitment to reduce greenhouse gas (GHG) emissions intensity?
The company commits to reducing "at least 50% of GHG emissions from wastewater treatment by capturing methane gas and reduce 10% of the fertilizer GHG emissions" by 2030. The company also makes a commitment to "maintain its operations as carbon-negative from 2013 by 2020". A clear time-bound commitment to reduce all emissions by a specified amount, reported as an intensity, and separating sequestration figures from emission sources, was not found.

<table>
<thead>
<tr>
<th></th>
<th>0.5 / 1 Source</th>
<th></th>
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</table>

### 96. GHG emissions intensity?
The company clearly reports these figures, including a breakdown between sequestration and emission figures, in its carbon footprint reports for Agrocaribe, Agroaceite and Agropalma de Inversiones.

<table>
<thead>
<tr>
<th></th>
<th>1 / 1 Source</th>
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</tr>
</thead>
</table>

### 97. GHG emissions from land use change?
The company reports land use change figures of 10,363.93, 6,877.02, and 2,311.14 tCO2e for Agrocaribe, Agroaceites and Agropalma de Inversiones respectively.

<table>
<thead>
<tr>
<th></th>
<th>1 / 1 Source</th>
<th></th>
</tr>
</thead>
</table>

### 98. Progress towards commitment to reduce GHG emissions intensity?
The company reports a reduction in emissions intensity from 2018 to 2019 at each of its four mills, all of which it reports are carbon negative. It clarifies these emissions cover all sources and sinks, but the figures are not split to separate sources and sinks, so it is not possible to clearly tell if emissions (sources) are improving. The figures are not externally verified. The company also reports a breakdown of emissions including sources and sinks for each of its subsidiaries in separate reports, but these only show figures for one year and so progress cannot be determined from these.

<table>
<thead>
<tr>
<th></th>
<th>0.5 / 1 Source</th>
<th></th>
</tr>
</thead>
</table>

### 99. Methodology used to calculate GHG emissions?
The RSPO requires companies to assess their GHG emissions through the Palm GHG calculator. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

<table>
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### 100. Percentage of mills with methane capture (100%)?

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### Water, chemical and pest management

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<th>22 / 25</th>
<th>89.2%</th>
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1 media report

### 101. Time-bound commitment to improve water use intensity?
The company has met its target to maintain water intensity between 0.60m³-1.25m³ per tonne of product by 2019 - figures for 2019 reported 0.99m³ per tonne of product.

**102. Water use intensity?**
0.99 - 0.99 m³ per tonne of product.

**103. Progress towards commitment on water use intensity?**
The company reports that the use of technologies has reduced water use by 30-35%, and reports a reduction in water use intensity for all four mills 2018-19. This information is not externally verified.

**104. Time-bound commitment to improve water quality (BOD and COD)?**
The company provides a commitment to improving water quality (BOD and COD): By 2019 and also conduct annual monitoring process to verify compliance.

**105. Progress towards commitment on water quality (BOD and COD)?**

**106. Treatment of palm oil mill effluent (POME)?**
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank.

**107. Treatment of palm oil refinery effluent (PORE)?**

**108. Commitment to protect natural waterways through buffer zones?**
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

**109. Implementation of commitment to protect natural waterways through buffer zones?**
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank.

**110. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers?**
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

**111. Commitment to minimise the use of chemicals, including pesticides and chemical fertilisers, applies to all suppliers?**

**112. Commitment to no use of paraquat?**
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

**113. Commitment to no use of paraquat applies to all suppliers?**

**114. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides?**
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

115. Commitment to no use of World Health Organisation (WHO) Class 1A and 1B pesticides applies to all suppliers?

116. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention?

117. Commitment to no use of chemicals listed under the Stockholm Convention and Rotterdam Convention applies to all suppliers?

118. Chemical usage per ha or list of chemicals used?

119. Implementation of commitment to minimise inorganic fertiliser use?

120. Integrated Pest Management (IPM) approach?

121. Waste management system in place to avoid negative impacts?

The company reports that in 2019 it reduced the use of agrochemicals by 25% in Guatemala and 36% in Panama. Points for external verification have been awarded on the basis of the company's RSPO-certified landbank.

122. Commitment to human rights?

123. Commitment to human rights applies to all suppliers?

124. Progress on human rights commitment?

The company gives multiple examples of progress e.g. human rights training for employees. Points for external verification
have been awarded on the basis of the company's RSPO-certified landbank. The company also provides examples in its sustainability report.

**125. Commitment to respect indigenous and local communities' rights?**
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years. The company also makes a commitment in its Customary Law Policy.

**126. Commitment to indigenous and local communities' rights applies to all suppliers?**

**127. Commitment to respect legal and customary land tenure rights?**
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

**128. Commitment to legal and customary land rights applies to all suppliers?**

**129. Commitment to free, prior and informed consent (FPIC)?**
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

**130. Commitment to free, prior and informed consent (FPIC) applies to all suppliers?**

**131. Details of free, prior and informed consent (FPIC) process available?**
The RSPO Principles and Criteria 2018 contain guidance and requirements on the process to conduct free, prior and informed consent (FPIC). Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years. Details are also provided in the company's NDPE policy.

**132. Examples of local stakeholder engagement to prevent conflicts?**
The company reports that in 2006 it established a Social Responsibility Team to manage community relations, which from 2006-2020 has 'visited communities every month to promote community management projects, dialogue and conflict prevention and resolution'. Other examples were not found and this information is not externally verified.

**133. Details of process for addressing land conflicts available?**
The RSPO Principles and Criteria 2018 contain requirements for addressing land conflicts. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

**134. Supports the inclusion of women across palm oil operations, including addressing barriers faced?**
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank.

**135. Commitment to mitigate impacts on food security?**
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years. The company also states a commitment to 'mitigate food and nutritional insecurity' in its Social Policy.

**136. Commitment to mitigate impacts on food security applies to all suppliers?**
The company's supplier policy contains a commitment for suppliers to mitigate food and nutritional security in the local communities where they operate.

137. Progress on commitment to mitigate impacts on food security?
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank.

138. Commitment to provide essential community services and facilities?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years. The company also makes this commitment in its Social Policy.

139. Progress on commitment to provide essential community services and facilities?
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank. The company also provides multiple examples of healthcare, infrastructure and education projects providing community services and facilities.

140. Commitment to provide business/work opportunities for local communities?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years. The company also makes a commitment in its Hiring Policy.

141. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

142. Commitment to Fundamental ILO Conventions or Free and Fair Labour Principles applies to all suppliers?

143. Progress on commitment to respect all workers' rights?
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank. The company also provides multiple examples of progress including the establishment of specialised committees and union membership in its sustainability report.

144. Commitment to eliminate gender related discrimination with regards to employment?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years. The company also makes a commitment through its Equality and No Discrimination Policy.

145. Commitment to eliminate gender related discrimination with regards to employment applies to all suppliers?

146. Progress on commitment to eliminate gender related discrimination with regards to employment?
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank. The company also reports in its sustainability report that it has set up gender committees in its countries of operation and, in 2019, 19 committee meetings were held.

147. Percentage or number of temporary employees?
This indicator is disabled as the company has no temporary employees.

148. Percentage or number of women employees?
102 - The company states "In 2019, the company provided decent jobs to 102 women in the executive, administrative, operational, and plant areas of the tropical oil operation in Guatemala, México and Panamá". The company confirmed to ZSL that this figure covers all female employees.

149. Commitment to pay at least minimum wage?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

150. Commitment to pay at least minimum wage applies to all suppliers?

151. Progress on commitment to pay at least minimum wage?
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank.

152. Reporting of salary by gender?
The company reports that the 'ratio earned by women and men is equal to 1' but it is not clear how this figure is calculated.

153. Commitment to address occupational health and safety?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years. The company also makes a commitment in its NDPE policy.

154. Commitment to address occupational health and safety applies to all suppliers?

155. Provision of personal protective equipment and related training?
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank. The company also independently reports conducting training sessions relevant to PPE and occupational safety.

156. Time lost due to work-based injuries?

157. Number of fatalities as a result of work-based accidents?
0 - No deaths were recorded in 2018 or 2019.

158. Commitment to support smallholders?
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.
| 159. Programme to support scheme/plasma smallholders? | X 0 / 1 |
| 160. Percentage of scheme/plasma smallholders involved in programme? | X 0 / 1 |
| 161. Programme to support independent smallholders/outgrowers? | ✓ 1 / 1 Source |
> Points for external verification have been awarded on the basis of the company's RSPO-certified landbank. The company also has a programme in place to support independent smallholders related to its Agropalma de Inversiones and Agrocaribe operations.

| 162. Percentage of independent smallholders/outgrowers involved in programme? | P 0.75 / 1 Source |
> 63 - The company reports 58 independent producers are involved in Agropalma de Inversiones SA's programme (38 of them producers with less than 50 ha). An additional five producers (one of which holds less than 50 ha) in Guatemala are included in the programme. However, this information is not externally verified.

| 163. Process used to prioritise, assess and/or engage suppliers on compliance with company's policy and/or legal requirements? | ✓ 1 / 1 Source |

| 164. Number or percentage of suppliers assessed and/or engaged on compliance with company's policy and/or legal requirements? | P 0.75 / 1 Source |
> The company states that all suppliers are assessed on their compliance in order to become part of the supply base. This covers 94 producers. However, the information found is not externally verified.

| 165. Suspension or exclusion criteria for suppliers? | ✓ 1 / 1 Source |
> The criteria and steps are outlined in sections 6 and 7 of the company's Supplier Policy.

| 166. Time-bound action plans (including Key Performance Indicators) for suppliers to be in compliance with palm oil sourcing commitments? | X 0 / 1 |
> The company reports a time-bound set of milestones relating to obtaining RSPO certification for some independent suppliers under Agrocaribe and Agropalma de Inversiones. Time-bound actions plans for achieving compliance with the company's sourcing policies for all suppliers were not found.

| 167. Proportion of direct and indirect supply that comes from palm oil plantations which are compliant with palm oil sourcing policies? | X 0 / 1 |

| 168. Time-bound plan to engage with all high risk mills within 3 years? | X 0 / 1 |

| 169. Programme to support high risk mills to become compliant with sourcing policies? | X 0 / 1 |

| 170. Regularly engages with a subset of high risk mills? | X 0 / 1 |

| 171. Procedures in place to assess all own and third party supplying palm oil mills for risk level? | P 0.5 / 1 |
> The company reports a procedure for classifying mills that supply its refinery as 'high', 'medium' or 'low' risk. It is not clear if this procedure also applies to the company's own mills.
172. Regularly assesses and categorises the risk level of all their own and third party supplying mills?  
The company reports that the regularity with which mills are assessed depends on its risk level - high-risk mills are assessed on a biannual basis. It is not clear if the company's own mills are included in this process. This information is not externally verified.

173. Regularly reports the risk level of all own and third party supplying mills identified in its supply chain?  

174. Commitment to ethical conduct and prohibition of corruption?  
The company makes this commitment through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

175. Commitment to ethical conduct and prohibition of corruption applies to all suppliers?  

176. Progress on commitment to ethical conduct and prohibition of corruption?  
Points for external verification have been awarded on the basis of the company's RSPO-certified landbank.

177. Disclosure of the company's management approach to tax and payments to governments?  

178. Whistleblowing procedure?  
The RSPO Principles and Criteria 2018 contain guidance and requirements on whistleblowing procedures. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

179. Own grievance or complaints system open to all stakeholders?  
The company adheres to this criteria through the RSPO Principles and Criteria 2018. Full points have therefore been awarded on the basis of the company's RSPO-certified landbank (>75%) and a further commitment to be 100% certified within five years.

180. Details of complaints and grievances disclosed?  

**Media monitor: AgroAmerica**

SPOTT monitors global media sources for coverage of assessed companies. The media monitor gathers reports about specific activities related to the assessment indicator categories. ZSL does not assess or score the validity of media coverage, but users can explore the media monitor to provide context on implementation, and infer risks associated with reported operations on the ground.

Last media reports:  

Palm oil media reports (5)
April 2019
Agroaceite becomes RSPO Next certified
Visit external site

November 2018
AgroAmerica donates $50,000 for conservation of tropical forest of Maya Biosphere Reserve
Visit external site

October 2017
AgroAmerica signs agreement with MARN and Solidaridad (AgroAmerica:rmas)
Visit external site

October 2017
Agroaceite cares about the responsible use of water
Visit external site

May 2017
AgroAmerica Conducts Actions to Adapt to Climate Change
Visit external site